

Finance and Corporate services

Wesley Mission's Finance and Corporate team offers a range of services to ensure the efficient operation of the organisation. It includes Information Services, Finance, Community Relations, Property and Development and Financial Planning. Wesley Mission is also served by innovative and ethical enterprises which generate resources that are returned to its core services, including Fundraising, Cottee Orchard, Charity Flowers and Word@Wesley. In the nature of enterprise these commercial interests are dynamic in response to shifts in market demand and help to alleviate reliance on external funding.

Genuine commitment

The Information Services Group has demonstrated its commitment with the introduction of a service delivery model that partners with the business in the delivery of improved software applications. This year, Wesley Mission implemented a donations management system, client management system for Family and Youth Services and a new website for Retirement Living. Information Services also consolidated our servers resulting in improved redundancy and risk mitigation.

The Finance team have undergone a significant restructure which has increased their capacity to provide strategic financial advice whilst continuing to deliver on the day to day requirements of the business. Their commitment has been demonstrated with an increased workload resulting from the change in ownership of Wesley Institute and planning for the implementation of a new finance and reporting system.

In addition, our financial planning team is undertaking a strategic review of our performance reporting and delivery mechanisms.

Property and Development have been working to improve efficiencies in the utilisation of our property assets, both for owned and leased properties.

Cottee Orchard was established by a bequest from the late Harold W Cottee for the benefit of the Wesley Dalmar Children's Services and it continues to be a blessing. Over the past 35 years it has returned more than \$3,000,000 to Wesley Mission.

The orchard's focus has been on citrus and almond crops which are versatile and always in demand. A new variety of mandarin has been developed and is currently being registered for domestic and international promotion.

Committed to succeed

There are some exciting things to look forward to with the application of new technologies ranging from a strategic decision to move our telecommunications provider to Telstra, a planned implementation of an improved financial reporting system, and the redevelopment of our aged care facilities.

The Information Services team has enjoyed improved communication within the department, resulting in a significant improvement in morale and a renewed commitment to succeed. This commitment has seen the team respond to over 20,000 requests for help whilst implementing major projects including workforce management, an upgraded finance system, and improved reporting mechanisms including a web based facility.

The Finance and Workforce Management projects are integrated initiatives which will translate to a more efficient and effective use of information. This will drive performance and allow for more timely decision making, and improved analysis and facilitation of services.

Plans are underway for the redevelopment of our Aged Care facility at Carlingford, Alan Walker Village. Property and Development will provide critical services in the development of this project. This will consolidate Wesley Mission's position as a quality supplier of aged care residential services.