

We focus on the aged and people with disabilities as some of the most vulnerable in our community.

Wesley Mission devotes much time and energy to these people through a diverse range of services—respite care, day centres, employment programs, in-home support, visitor programs—to enable them to have a choice in how they shape their lives.

Supporting care at home

Wesley Mission Home and Carer Support Services provide a range of maintenance and support for frail aged people, people with a disability and their carers who live at home.

As part of this service, the Inner West Commonwealth Respite and Carelink Centre assisted almost 800 carers and dealt with more than 6,500 enquiries during the year under review.

The Centre also initiated consultation with service providers to improve access to community care services for the Indian community, as well as promoting its services to the Korean and Latin American communities.

Wesley Mission Home Modification and Maintenance Service carried out more than 1,100 jobs during the year, providing services such as the installation of grab rails and handrails, access and bathroom modifications as well as minor maintenance work. The service received significant funding to expand services in the Cumberland and Prospect areas.

A great achievement for our In Home Support—Dementia Monitoring Service was receiving a \$100,000 extension to its funding from the State Government to enable it to support an additional 16 clients each week. This was recognition of how such a service builds and maintains community for the growing number of people with dementia.

Our Wesley Veterans Affairs Program, which provides domestic assistance, care and respite for veteran clients, had its contract extended with the Department of Veterans Affairs until 2014. The service assisted 75 clients.

The Community Aged Care Package Program assists frail older people to remain at home rather than moving prematurely to residential care. During the year the program assisted nearly 400 clients across Sydney and attracted new funding for additional packages in several locations.

In 2010/11 the Domestic Assistance service received additional funding in the Cumberland/Prospect region. The Western and Northern branches also continued to service more than 400 clients a week between them but unfortunately had to turn away more than 100 people due to lack of vacancies.

Providing a community

Wesley Seniors Day Centre provided 115 clients a week with activities, respite and socialisation during the year and secured new premises while also increasing its profile among volunteering and referring agent networks.

More than 100 volunteers visited residents of aged care homes under the Community Visitors Scheme. Significant efforts were made to attract more volunteers through participation in various public events and via the distribution of promotional material.

More than 500 students attended Wesley School for Seniors and enjoyed a wide range of courses during the year.

Living a full life

An exciting development for Wesley Disability Services is the LifeSkills Services program which secured a commitment from Sydney Rotary Club to raise \$250,000 towards refurbishing a building at Ashfield as a centre for people with a disability who have high support needs. This was an encouraging sign of how Rotary and Wesley Mission can help build community.

Wesley Disability Accommodation Services opened a Younger People in Residential Aged Care Service at Smithfield to provide more appropriate living options and practical support for younger people with a disability living in, or at risk of entry to, residential aged care. Wesley Disability Respite Services provides planned and emergency respite for the carers of both children and adults with intellectual disabilities. The service provided 510 emergency respite placements and 745 respite placements, and expanded its facilities and services.

Our Community Living Services team reviewed its participant training and reconfigured one of its services to expand its offering to young people with a disability who live with their families.

Wesley Enterprise —David Morgan Centre operates commercial businesses involving packaging, cleaning and gardening. During the year the number of supported employees increased to 110, and Wesley Gardening and Cleaning acquired significant corporate contracts that will expand to cover the greater metropolitan area in the coming year.

Case study: Restoring dignity

Harold* is an 80-year-old man who was referred to Wesley In-Home Support Service in 2005. He lived in his own unit and had no family. He was suffering from alcohol-related dementia and was living in squalor. He had no bed, his flat was infested with rats and cockroaches, and he hadn't showered in five years.

The Wesley team began working so Harold could live at home safely and hygienically.

Wesley Mission organised a clean-up, pest control service, got the hot water system and telephone re-connected, and a financial guardianship order was put in place.

A care worker currently visits Harold every day to ensure that he has eaten, or takes him out for coffee.

Harold is still living in his own home and gets Meals on Wheels daily. Maintenance work continues, with painting and re-covering of his floors. The man's health and quality of life have improved dramatically over the past five years and with the help of Wesley In-Home Support Service, Harold should be able to remain in his home for many more years.

* Not his real name.

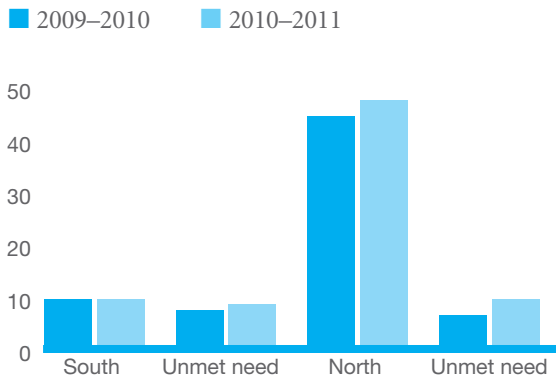


Community Ageing and Disability Services

Community support services

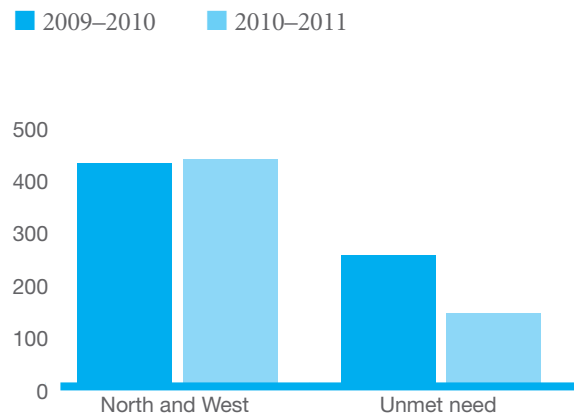
High-care support in the home (Extended Aged Care at Home)

Total number of clients assisted in 2010–2011 was 58.
Total number of unmet referrals in 2010–2011 was 19.



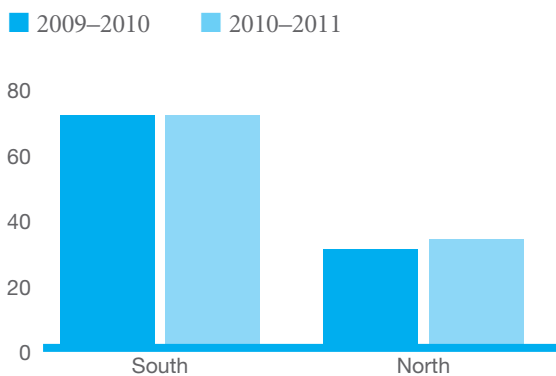
Domestic assistance

Total number of clients assisted weekly in 2010–2011 was 439.



Respite carers assisted in the home

Total number of carers assisted in the home in 2010–2011 was 106.

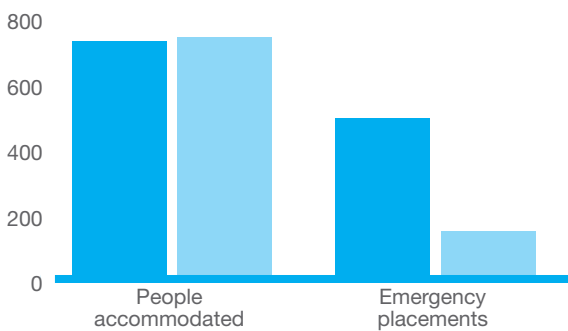


Disability services

Disability respite accommodation

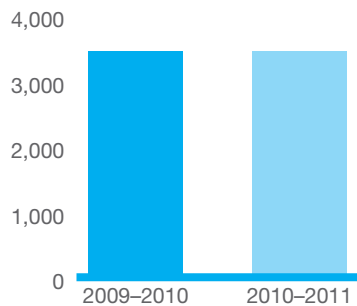
Total number of people accommodated in 2010–2011 was 899.

■ 2009–2010 ■ 2010–2011



Respite

Total number of respite days provided in 2010–2011 was 3,498.



Disability support in the community

Total number of LifeSkills Services clients assisted in 2010–2011 was 98.

