

Support to live independently

as they age or assistance with their more complex care needs: Wesley Mission has the facilities and professional staff to provide both. Our extensive and growing services focus on providing people-centred care, with an emphasis on the social and spiritual, and all within a Christian environment. Such growth defines—and will continue to give shape to—our ageing communities.

Building for the future

Wesley Mission operates extensive residential aged care services across Sydney in caring Christian communities. These services provide varying levels of support to residents with their personal care, medication and other daily activities, according to their need. Social and spiritual activities also form a large part of life in these communities.

During the year construction began on 16 new independent living units for Alan Walker Village in Carlingford as well as a new 74-bed ageing-in-place residential care facility to be known as Wesley Rayward.

The new buildings are being constructed next to the existing village. This development will increase the care options available to Alan Walker Village residents, as those who need to transition from independent living to a significantly higher level of care may be able to remain on the same site. This could be especially helpful, for example, where one spouse needs to enter assisted care while the other remains in independent village accommodation.

The new facilities will help Alan Walker Village maintain its reputation as a highly desirable place in which to live. The new residential care facility, Wesley Rayward, will offer the very latest in technology to satisfy the needs of residents, and to assist staff in providing care more efficiently. It will also feature a cinema, café, kiosk, landscaped courtyard and a selection of lounge and dining rooms, as well as therapy rooms where residents can access the services of allied health professionals.

In 2010/11 Wesley Mission also received development approval for a new ageing-in-place facility to be constructed on the site of Frank Vickery Lodge. It will provide modern, state-of-the-art accommodation and care for older persons in need of supported accommodation. Construction is expected to begin in 2012.

Approval also came during the year for up to 88 new independent living units at Frank Vickery Village. These will replace existing older-style cottages and will provide significantly improved residential amenity for a large number of older people seeking a retirement village lifestyle. Construction is also expected to begin in 2012.

Up to the mark

At all Wesley Mission's residential aged care facilities—Hoban House (Pagewood – 47 beds), WG Taylor Village (Narrabeen – 24 units, 22 residents), Frank Vickery Village (Sylvania – 205 units, 238 residents), Alan Walker Village (Carlingford – 203 units, 250 residents), RE Tebbutt Lodge (Dundas Valley – 68 beds), Frank Vickery Lodge (Sylvania – 69 beds), HC Foreman Lodge (Miranda – 44 beds) and WG Taylor Lodge (Narrabeen – 74 beds)—significant effort goes into maintaining regulatory compliance and achieving successful audit outcomes. During the year under review all our centres were successful in this regard. Assessors spent considerable time interviewing staff, residents and relatives, and commented on the excellent continuous improvement activities within the homes which focus on improving the living environment for our residents.

All facilities similarly maintained their level “A” food safety rating following audits from the NSW Food Authority audit process. This is a new external auditing regime arising from NSW state legislation and Wesley Mission was successful in obtaining the highest rating.

The aged care industry is currently facing significant difficulties in recruiting and retaining suitably skilled and qualified staff. Accordingly, Wesley Mission has been working to support our existing staff and to strengthen retention rates by offering a range of opportunities for further education and career development.

In the year under review, our various facilities offered a large number of places in accredited training programs, including Certificate IV programs in Aged Care, Leisure and Health and Frontline Management, along with an Advanced Diploma in Management and a comprehensive in-house training program.

Case study: Cause for celebration

Social life plays a big part at all Wesley Mission's aged care facilities and we never miss an opportunity to celebrate significant events in residents' lives.

During 2010/11 at Frank Vickery Lodge and Village, Edna Stone celebrated her 100th birthday, Betty Hampel marked her 104th and Flo Denning was heartily congratulated on her 106th birthday. And at WG Taylor Village, Nola Woodcock turned 102 while Amy Ford at HC Foreman Lodge celebrated her 103rd birthday. She had lived by herself at home until she was 102! Apart from Amy, all the other centenarians were long-time residents, and staff and other residents joined in to help them celebrate.

Inspired by Kate and William's Royal Wedding, Phil and Yvonne Mulray, who have been married for more than 50 years, renewed their wedding vows at WG Taylor Village. On the day, the bride asked two retirement village residents, her bridge teacher Beryl Page, and Dorothy Butler, to be her matrons of honour.

The happy event gained considerable coverage in the local media.

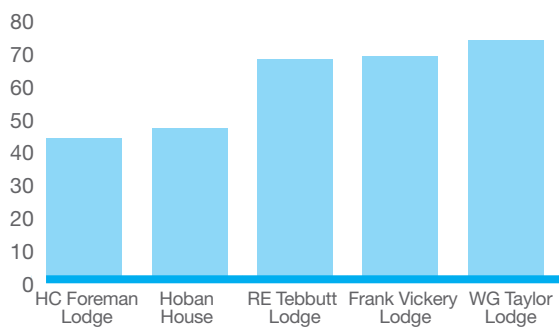
LOVE



Residential Aged Care Services

Elderly residents in residential care

Total number of residential beds in 2010–2011 was 302.



Elderly residents in retirement villages

Total number of residents in 2010–2011 was 510.



CARE

