



2023 Calendar year, and Q4 2023 poker machine loss data

Data: Department of Liquor and Gaming

Analysis: Wesley Mission Communications and Advocacy.

Language: The figures labelled as "Net Profit" by Liquor and Gaming, which represent profit to venues, are considered "Losses" to individuals and communities by Wesley Mission.

Data notes: The Department of Liquor and Gaming releases separate figures for hotels and clubs due to differing reporting periods mandated by legislation —clubs from December to November, and the hotels from January to December. The data is organised by Local Government Areas (LGA), but if an LGA has fewer than five venues of a type, that data is combined with a neighbouring LGA. These combinations vary between hotels and clubs; for example, if LGA A has 3 clubs and 4 hotels, club data might merge with LGA B, and hotel data with LGA C. Amalgamations can vary over time. For instance, if LGA A is combined with LGA B one year, but then enough new venues open to allow LGA A to report independently for a few years, should some venues later close, LGA A might then be amalgamated with LGA C. These inconsistency complicates tracking losses over time and primarily affects regional and some smaller metropolitan councils.

Liquor and Gaming publish data in six-month intervals, more or less the first and second halves of each year, on their website: [Six-Monthly Gaming Machine Data - Liquor & Gaming NSW](#)

They also provide quarterly data upon request.

Wesley Mission analyses this data and statistics to track and demonstrate changes over time.

2023 (Calendar year) EGM losses in NSW

| Variables | Venue Type | Q1 | Q2 | Q3 | Q4 |
|---|----------------------------------|-----------------|-----------------|-----------------|-----------------|
| Total Net profits \$8,129,629,331 | Hotels \$3,553,311,974 | \$813,954,278 | \$855,792,442 | \$946,131,959 | \$937,433,295 |
| | Clubs \$4,576,317,357 | \$1,133,908,753 | \$1,117,297,727 | \$1,165,760,355 | \$1,159,350,522 |
| Total Premises # 2,180 | Hotels 1,170 | 1,181 | 1,173 | 1,171 | 1,170 |
| | Clubs 1,010 | 1,014 | 1,011 | 1,009 | 1,010 |
| Total EGMs # 87,545 | Hotels 22,488 | 22,402 | 22,466 | 22,485 | 22,488 |



| Variables | Venue Type | Q1 | Q2 | Q3 | Q4 |
|-----------|------------------------|--------|--------|--------|--------|
| | Clubs 65,057 | 64,680 | 64,832 | 64,916 | 65,057 |

2023 vs 2022 comparison

Summary table: Comparison between 2023 and 2022

| Variables | Calendar Year | NSW | Hotels | Clubs |
|------------------|---------------|-----------------|------------------|------------------|
| Total Net Losses | 2023 | \$8,129,629,331 | \$ 3,553,311,974 | \$ 4,576,317,357 |
| | 2022 | \$8,107,426,324 | \$ 3,496,278,681 | \$ 4,611,147,643 |
| Total Premises # | 2023 | 2,180 | 1,170 | 1,010 |
| | 2022 | 2,203 | 1,188 | 1,015 |
| Total EGMs # | 2023 | 87,545 | 22,488 | 65,057 |
| | 2022 | 86,872 | 22,428 | 64,444 |

Summary of net losses: Comparison for top-10 LGAs between 2023 and 2022

(providing detailed percentage breakdown of losses in pubs versus clubs)

| LGA/Type of Premise | Net Loss Change: 2023 vs 2022 | % diff | 2023 Net Loss | 2022 Net Loss |
|-----------------------------|-------------------------------|--------|--------------------|--------------------|
| Canterbury-Bankstown | 2,656,275 | 0.4 | 692,731,656 | 690,075,381 |
| Clubs | -3,680,618 | -0.9 | 390,766,797 | 394,447,415 |
| Hotels | 6,336,892 | 2.1 | 301,964,859 | 295,627,967 |
| Fairfield | -5,523,266 | -0.9 | 645,198,295 | 650,721,561 |
| Clubs | -4,063,969 | -0.9 | 435,421,730 | 439,485,699 |
| Hotels | -1,459,297 | -0.7 | 209,776,565 | 211,235,862 |
| Cumberland | 11,435,663 | 2.4 | 473,487,489 | 462,051,826 |
| Clubs | 7,566,838 | 2.9 | 262,001,103 | 254,434,265 |
| Hotels | 3,868,825 | 1.8 | 211,486,386 | 207,617,561 |
| Sydney | 12,466,172 | 3.4 | 367,718,747 | 355,252,575 |
| Clubs | -3,637,949 | -15.2 | 23,861,002 | 27,498,951 |



| | | | | |
|----------------------|-------------|------|--------------------|--------------------|
| Hotels | 16,104,120 | 4.7 | 343,857,744 | 327,753,624 |
| Blacktown | -5,478,572 | -1.5 | 360,151,800 | 365,630,372 |
| Clubs | -3,919,392 | -2.1 | 184,534,782 | 188,454,174 |
| Hotels | -1,559,180 | -0.9 | 175,617,018 | 177,176,198 |
| Central coast | -10,959,827 | -3.6 | 308,514,458 | 319,474,285 |
| Clubs | -12,134,757 | -5.4 | 223,259,817 | 235,394,574 |
| Hotels | 1,174,930 | 1.4 | 85,254,641 | 84,079,711 |
| Georges River | 13,311,479 | 5.3 | 250,244,863 | 236,933,384 |
| Clubs | 8,069,483 | 5.9 | 136,543,196 | 128,473,713 |
| Hotels | 5,241,996 | 4.6 | 113,701,667 | 108,459,671 |
| Parramatta | 8,449,298 | 3.5 | 244,323,319 | 235,874,021 |
| Clubs | -5,935,482 | -6.1 | 96,581,327 | 102,516,809 |
| Hotels | 14,384,781 | 9.7 | 147,741,992 | 133,357,211 |
| Penrith | -8,841,405 | -4.0 | 223,196,777 | 232,038,182 |
| Clubs | -6,227,276 | -4.8 | 129,521,814 | 135,749,090 |
| Hotels | -2,614,129 | -2.8 | 93,674,963 | 96,289,092 |
| Campbelltown | -2,483,300 | -1.2 | 204,653,889 | 207,137,189 |
| Clubs | -3,600,687 | -2.8 | 129,769,359 | 133,370,046 |
| Hotels | 1,117,387 | 1.5 | 74,884,530 | 73,767,143 |

2023 Q4 Podium of misery: Gaming Machine Net Profit Rankings

Data from Liquor and Gaming data to rank venues based on their net profits from EGM for the fourth quarter of 2023. EGM numbers from the December 2023 Liquor and Gaming premises list.

Estimates by Wesley Mission.

Estimated losses = average for venue type in LGA per EGM per Q4 x EGM numbers in venue x 365

Wesley Mission believes the hotel loss figures are significantly under-reported, demonstrating why venue-by-venue data, as is done in Victoria, should be made available in NSW.

| Venue | LGA | Rank in 2022, Q4 | Estimated losses 2023 |
|-------------------------|----------------------|------------------|-----------------------|
| Hotels | | | |
| Markets Hotel (30 EGMs) | Strathfield | 2 | \$13,615,200 |
| Oasis on Beamish (30) | Canterbury-Bankstown | 11 | \$10,538,865 |
| Cross Roads Hotel (30) | Liverpool | 18 | \$9,285,917 |
| Clubs | | | |



| | | | |
|-----------------------------------|----------------------|---|--------------|
| Mounties, Mt Pritchard (603 EGMs) | Fairfield | 1 | \$80,599,317 |
| Bankstown Sports (745) | Canterbury-Bankstown | 2 | \$73,953,277 |
| Wentworthville Leagues (534) | Cumberland | 5 | \$64,911,739 |

Q4 2023 EGM losses in NSW

The Quarterly data for Q4 2023 was released at the same time as the second half year data.

Comparison tables for total losses just for that quarter (91 days for clubs, 92 days for hotels) for LGAs and across the state are provided here.

Q4 2023 EGM data NSW

| Variables | NSW Total | Hotels | Clubs |
|-------------------|-----------------|---------------|-----------------|
| Total Net profits | \$2,096,783,817 | \$937,433,295 | \$1,159,350,522 |
| Total Premises # | 2,180 | 1170 | 1,010 |
| Total EGMs # | 87,545 | 22,488 | 65,057 |

Q4 2023 TOP 10 Metro LGAs

| LGA/Type of premise | Sum of Net profit | EGM # | Premise # |
|-----------------------------|--------------------|--------------|------------|
| Canterbury-Bankstown | 179,762,177 | 4,910 | 61 |
| Clubs | 98,919,936 | 3,997 | 28 |
| Hotels | 80,842,241 | 913 | 33 |
| Fairfield | 163,320,157 | 3,765 | 36 |
| Clubs | 108,570,955 | 3,258 | 17 |
| Hotels | 54,749,202 | 507 | 19 |
| Cumberland | 122,583,722 | 2,719 | 32 |
| Clubs | 66,582,573 | 2,197 | 14 |
| Hotels | 56,001,149 | 522 | 18 |
| Sydney | 96,691,505 | 3,392 | 163 |
| Clubs | 5,954,137 | 400 | 7 |
| Hotels | 90,737,368 | 2,992 | 156 |
| Blacktown | 93,333,483 | 2,892 | 37 |
| Clubs | 46,641,907 | 2,144 | 10 |



| LGA/Type of premise | Sum of Net profit | EGM # | Premise # |
|----------------------|----------------------|---------------|------------|
| Hotels | 46,691,575 | 748 | 27 |
| Georges River | 64,756,540 | 2,082 | 31 |
| Clubs | 35,328,258 | 1,642 | 15 |
| Hotels | 29,428,281 | 440 | 16 |
| Parramatta | 63,148,028 | 1,777 | 33 |
| Clubs | 23,628,796 | 1,146 | 10 |
| Hotels | 39,519,232 | 631 | 23 |
| Penrith | 56,514,992 | 2,485 | 35 |
| Clubs | 32,679,877 | 1,991 | 15 |
| Hotels | 23,835,115 | 494 | 20 |
| Campbelltown | 52,022,954 | 1,964 | 22 |
| Clubs | 31,961,836 | 1,621 | 10 |
| Hotels | 20,061,118 | 343 | 12 |
| Liverpool | 51,998,596 | 1,406 | 20 |
| Clubs | 25,238,196 | 1,063 | 8 |
| Hotels | 26,760,401 | 343 | 12 |
| Grand total | 1,888,264,310 | 54,784 | 940 |

Q4 2023 TOP 10 Regional LGAs

| LGA/Type of premise | Sum of Net profit | EGM # | Premise # |
|-----------------------|-------------------|--------------|-----------|
| Central coast | 78,973,044 | 4,305 | 64 |
| Clubs | 56,653,987 | 3,675 | 36 |
| Hotels | 22,319,057 | 630 | 28 |
| Wollongong | 49,051,983 | 2,772 | 63 |
| Clubs | 32,009,483 | 2,201 | 34 |
| Hotels | 17,042,500 | 571 | 29 |
| Newcastle | 47,701,030 | 2,742 | 82 |
| Clubs | 26,782,891 | 1,861 | 28 |
| Hotels | 20,918,140 | 881 | 54 |
| Lake Macquarie | 38,687,594 | 2,419 | 58 |
| Clubs | 22,960,809 | 1,900 | 33 |
| Hotels | 15,726,785 | 519 | 25 |
| Tweed | 27,706,907 | 1,864 | 27 |
| Clubs | 22,296,700 | 1,667 | 15 |
| Hotels | 5,410,208 | 197 | 12 |
| Shoalhaven | 23,168,020 | 1,621 | 36 |



| LGA/Type of premise | Sum of Net profit | EGM # | Premise # |
|--------------------------------|--------------------|---------------|------------|
| Clubs | 18,664,989 | 1,392 | 22 |
| Hotels | 4,503,032 | 229 | 14 |
| Mid-Coast | 21,008,510 | 1,350 | 47 |
| Clubs | 14,191,365 | 1,080 | 28 |
| Hotels | 6,817,145 | 270 | 19 |
| Port Macquarie-Hastings | 18,621,023 | 1,184 | 28 |
| Clubs | 13,608,786 | 988 | 14 |
| Hotels | 5,012,237 | 196 | 14 |
| Coffs Harbour | 18,079,922 | 777 | 24 |
| Clubs | 9,750,253 | 548 | 12 |
| Hotels | 8,329,669 | 229 | 12 |
| Queanbeyan-Palerang | 17,776,889 | 787 | 15 |
| Clubs | 12,420,132 | 630 | 8 |
| Hotels | 5,356,757 | 157 | 7 |
| Grand Total | 681,549,847 | 39,642 | 888 |

Note: The top 10 does not include data from merged LGAs.

Summary across NSW

Q4 2023 TOP 20 LGAs across NSW

| | LGA/Type of Premise | Q4 2023 Net Loss | EGM # | Premise # |
|----------|-----------------------------|--------------------|--------------|------------|
| 1 | Canterbury-Bankstown | 179,762,177 | 4,910 | 61 |
| | Clubs | 98,919,936 | 3,997 | 28 |
| | Hotels | 80,842,241 | 913 | 33 |
| 2 | Fairfield | 163,320,157 | 3,765 | 36 |
| | Clubs | 108,570,955 | 3,258 | 17 |
| | Hotels | 54,749,202 | 507 | 19 |
| 3 | Cumberland | 122,583,722 | 2,719 | 32 |
| | Clubs | 66,582,573 | 2,197 | 14 |
| | Hotels | 56,001,149 | 522 | 18 |
| 4 | Sydney | 96,691,505 | 3,392 | 163 |
| | Clubs | 5,954,137 | 400 | 7 |
| | Hotels | 90,737,368 | 2,992 | 156 |
| 5 | Blacktown | 93,333,483 | 2,892 | 37 |
| | Clubs | 46,641,907 | 2,144 | 10 |
| | Hotels | 46,691,575 | 748 | 27 |



| | | | | |
|-----------|-------------------------|-------------------|--------------|-----------|
| 6 | Central coast | 78,973,044 | 4,305 | 64 |
| | Clubs | 56,653,987 | 3,675 | 36 |
| | Hotels | 22,319,057 | 630 | 28 |
| 7 | Georges River | 64,756,540 | 2,082 | 31 |
| | Clubs | 35,328,258 | 1,642 | 15 |
| | Hotels | 29,428,281 | 440 | 16 |
| 8 | Parramatta | 63,148,028 | 1,777 | 33 |
| | Clubs | 23,628,796 | 1,146 | 10 |
| | Hotels | 39,519,232 | 631 | 23 |
| 9 | Penrith | 56,514,992 | 2,485 | 35 |
| | Clubs | 32,679,877 | 1,991 | 15 |
| | Hotels | 23,835,115 | 494 | 20 |
| 10 | Campbelltown | 52,022,954 | 1,964 | 22 |
| | Clubs | 31,961,836 | 1,621 | 10 |
| | Hotels | 20,061,118 | 343 | 12 |
| 11 | Liverpool | 51,998,596 | 1,406 | 20 |
| | Clubs | 25,238,196 | 1,063 | 8 |
| | Hotels | 26,760,401 | 343 | 12 |
| 12 | Wollongong | 49,051,983 | 2,772 | 63 |
| | Clubs | 32,009,483 | 2,201 | 34 |
| | Hotels | 17,042,500 | 571 | 29 |
| 13 | Newcastle | 47,701,030 | 2,742 | 82 |
| | Clubs | 26,782,891 | 1,861 | 28 |
| | Hotels | 20,918,140 | 881 | 54 |
| 14 | Bayside | 45,466,975 | 1,514 | 34 |
| | Clubs | 18,005,624 | 1,086 | 19 |
| | Hotels | 27,461,350 | 428 | 15 |
| 15 | Inner West | 40,239,290 | 1,830 | 62 |
| | Clubs | 14,884,995 | 953 | 16 |
| | Hotels | 25,354,295 | 877 | 46 |
| 16 | Lake Macquarie | 38,687,594 | 2,419 | 58 |
| | Clubs | 22,960,809 | 1,900 | 33 |
| | Hotels | 15,726,785 | 519 | 25 |
| 17 | Northern Beaches | 36,934,682 | 2,065 | 40 |
| | Clubs | 25,509,358 | 1,669 | 25 |
| | Hotels | 11,425,324 | 396 | 15 |
| 18 | Sutherland | 34,525,971 | 1,916 | 37 |
| | Clubs | 22,000,022 | 1,540 | 22 |
| | Hotels | 12,525,948 | 376 | 15 |
| 19 | Ryde | 33,632,612 | 1,213 | 21 |
| | Clubs | 13,047,546 | 922 | 11 |
| | Hotels | 20,585,066 | 291 | 10 |



| | | | | |
|-----------|-------------------|----------------------|---------------|------------|
| 20 | The Hills | 29,954,750 | 890 | 16 |
| | Clubs | 14,629,731 | 622 | 7 |
| | Hotels | 15,325,020 | 268 | 9 |
| | Totals | 1,379,300,087 | 49,058 | 947 |
| | % of state totals | 66% | 56% | 43% |

Q4 2023 vs 2022

Comparison of Q4 Net Losses for the Top 10 LGAs in NSW between 2023 and 2022

| LGA/Type of Premise | Q4 Net Loss Change: 2023 vs 2022 | Q4 2023 Net Loss | Q4 2022 Net Loss |
|-----------------------------|----------------------------------|--------------------|--------------------|
| Canterbury-Bankstown | 846,040 | 179,762,177 | 178,916,137 |
| Clubs | - 2,251,044 | 98,919,936 | 101,170,980 |
| Hotels | 3,097,084 | 80,842,241 | 77,745,157 |
| Fairfield | 2,540,676 | 163,320,157 | 160,779,481 |
| Clubs | 753,699 | 108,570,955 | 107,817,256 |
| Hotels | 1,786,977 | 54,749,202 | 52,962,225 |
| Cumberland | 2,767,900 | 122,583,722 | 119,815,822 |
| Clubs | 657,611 | 66,582,573 | 65,924,962 |
| Hotels | 2,110,289 | 56,001,149 | 53,890,860 |
| Sydney | 3,124,658 | 96,691,505 | 93,566,847 |
| Clubs | 165,756 | 5,954,137 | 5,788,381 |
| Hotels | 2,958,902 | 90,737,368 | 87,778,466 |
| Blacktown | 2,451,437 | 93,333,483 | 90,882,046 |
| Clubs | - 769,146 | 46,641,907 | 47,411,053 |
| Hotels | 3,220,582 | 46,691,575 | 43,470,993 |
| Central coast | - 1,194,584 | 78,973,044 | 80,167,628 |
| Clubs | - 2,265,900 | 56,653,987 | 58,919,887 |
| Hotels | 1,071,316 | 22,319,057 | 21,247,741 |
| Georges River | 1,154,921 | 64,756,540 | 63,601,619 |
| Clubs | 250,334 | 35,328,258 | 35,077,924 |
| Hotels | 904,586 | 29,428,281 | 28,523,695 |
| Parramatta | 2,821,040 | 63,148,028 | 60,326,988 |
| Clubs | - 2,803,298 | 23,628,796 | 26,432,094 |
| Hotels | 5,624,338 | 39,519,232 | 33,894,894 |
| Penrith | - 2,804,978 | 56,514,992 | 59,319,970 |
| Clubs | - 2,481,239 | 32,679,877 | 35,161,116 |
| Hotels | - 323,739 | 23,835,115 | 24,158,854 |
| Campbelltown | 562,397 | 52,022,954 | 51,460,557 |
| Clubs | - 2,075,200 | 31,961,836 | 34,037,036 |



| | | | |
|--------|-----------|------------|------------|
| Hotels | 2,637,597 | 20,061,118 | 17,423,521 |
|--------|-----------|------------|------------|

Comparison of Q4 Premises for the Top 10 LGAs in NSW between 2023 and 2022

| LGA/Type of Premise | Q4 Premises Change: 2023 vs 2022 | Q4 2023 Premises | Q4 2022 premises |
|-----------------------------|----------------------------------|------------------|------------------|
| Canterbury-Bankstown | 1 | 61 | 60 |
| Clubs | 1 | 28 | 27 |
| Hotels | - | 33 | 33 |
| Fairfield | - | 36 | 36 |
| Clubs | - | 17 | 17 |
| Hotels | - | 19 | 19 |
| Cumberland | - | 32 | 32 |
| Clubs | - | 14 | 14 |
| Hotels | - | 18 | 18 |
| Sydney | - | 163 | 163 |
| Clubs | 1 | 7 | 6 |
| Hotels | - 1 | 156 | 157 |
| Blacktown | 1 | 37 | 36 |
| Clubs | - | 10 | 10 |
| Hotels | 1 | 27 | 26 |
| Central coast | - | 64 | 64 |
| Clubs | - | 36 | 36 |
| Hotels | - | 28 | 28 |
| Georges River | 1 | 31 | 30 |
| Clubs | - | 15 | 15 |
| Hotels | 1 | 16 | 15 |
| Parramatta | - | 33 | 33 |
| Clubs | - 1 | 10 | 11 |
| Hotels | 1 | 23 | 22 |
| Penrith | 1 | 35 | 34 |
| Clubs | - | 15 | 15 |
| Hotels | 1 | 20 | 19 |
| Campbelltown | 2 | 22 | 20 |



| | | | |
|--------|---|----|----|
| Clubs | 1 | 10 | 9 |
| Hotels | 1 | 12 | 11 |

Comparison of Q4 EGMs for the Top 10 LGAs in NSW between 2023 and 2022

| LGA/Type of Premise | Q4 EGM Change: 2023 vs 2022 | Q4 2023 EGM | Q4 2022 EGM |
|-----------------------------|-----------------------------|--------------|--------------|
| Canterbury-Bankstown | 175 | 4,910 | 4,735 |
| Clubs | 175 | 3,997 | 3,822 |
| Hotels | - | 913 | 913 |
| Fairfield | - 23 | 3,765 | 3,788 |
| Clubs | - 23 | 3,258 | 3,281 |
| Hotels | - | 507 | 507 |
| Cumberland | 18 | 2,719 | 2,701 |
| Clubs | 18 | 2,197 | 2,179 |
| Hotels | - | 522 | 522 |
| Sydney | 4 | 3,392 | 3,388 |
| Clubs | 33 | 400 | 367 |
| Hotels | - 29 | 2,992 | 3,021 |
| Blacktown | 53 | 2,892 | 2,839 |
| Clubs | 30 | 2,144 | 2,114 |
| Hotels | 23 | 748 | 725 |
| Central coast | 114 | 4,305 | 4,191 |
| Clubs | 110 | 3,675 | 3,565 |
| Hotels | 4 | 630 | 626 |
| Georges River | 29 | 2,082 | 2,053 |
| Clubs | 15 | 1,642 | 1,627 |
| Hotels | 14 | 440 | 426 |
| Parramatta | - 56 | 1,777 | 1,833 |
| Clubs | - 87 | 1,146 | 1,233 |
| Hotels | 31 | 631 | 600 |
| Penrith | 23 | 2,485 | 2,462 |
| Clubs | 3 | 1,991 | 1,988 |
| Hotels | 20 | 494 | 474 |
| Campbelltown | 94 | 1,964 | 1,870 |
| Clubs | 64 | 1,621 | 1,557 |
| Hotels | 30 | 343 | 313 |