

What information does VETtrak hold?

VETtrak stores details necessary for student administration and training delivery, which may include:

- Name, date of birth, address, and contact information
- Student ID and course enrolment details (including study notes or support needs)
- Training records and results
- Identification used to create your student record (e.g. licence or Medicare number – for a small number of students)
- Financial information such as invoices (not credit card or bank details)
- Employer contact details and training certificates

What you need to know

- Your studies continue as normal — all classes and training sessions are running as scheduled.
- We're here to support you — if your data is affected, we will contact you directly.
- Stay alert — watch out for unexpected emails, texts, or calls asking for personal details. For advice, visit [cyber.gov.au](https://www.cyber.gov.au).
- Do not attempt to access or download any published data — this is illegal and supports cybercrime.
- Keep informed — updates will be provided as new information becomes available.

If you need further support or have questions, please email student2025@wesleymission.org.au