



Wesley Out of School Hours Care policy

Behaviour Management

1. Purpose

Wesley Out of School Hours Care (Wesley OOSH) will ensure every effort is made to provide an environment where children, families and educators feel physically and psychologically safe, cared for and behaviours are managed based on guidance, redirection and positive reinforcement. Children will be encouraged to treat others with respect, courtesy and understanding

2. Scope

This policy applies to the staff, children, families and visitors of Wesley OOSH as required by the following Regulations and Standards.

National Quality Standard

QA2	2.2	Each child is protected
QA5	5.1	Relationships between educators and children
	5.2	Relationships between children
QA6	6.1	Supportive relationships with families

National Regulations(r)

r155	Interactions with Children
r156	Relationships in groups
r157	Access for parents
r168	Education and care service must have policies and procedures

My Time, Our Place

LO1	Children feel safe, secure, and supported
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Link to other Service policies/ documentation:

- Privacy policy
- Enrolment and Orientation
- Child Safe Environment
- Interactions with Children
- Management of Incident, Injury and Trauma
- Child Protection

Other:

- Children (Education and Care Services National Law Application) Act 2010
- UN Convention on the Rights of the Child



3. Policy statement

Wesley OOSH believes that children have the right to feel physically and psychologically safe. We aim to provide an environment where all children and educators feel safe, cared for and relaxed. One which encourages cooperation and positive interactions between all persons (My Time, Our Place Outcome 1).

This behaviour management policy is based on guidance, redirection and positive reinforcement. Educators will aim to guide rather than control the behaviour of the children in our care.

Rules will be established based on safety, respect for others, respect for equipment/resources and cleanliness and will be communicated to families, children and educators along with consequences for inappropriate behaviour. Consequences for inappropriate behaviour will be determined in consultation with the family, Wesley OOSH and any other stakeholders. These can include the following:

- A phone call to parent/carer to collect the child early from the session of care;
- A meeting with parent/carer with Wesley OOSH service staff to discuss incidents and strategies to avoid further escalation;
- Suspension or expulsion from the service ranging from one (1) day to permanent expulsion

The service recognises the importance of children's input into developing the rules and helping to determine appropriate consequences for inappropriate behaviour (My Time, Our Place Outcome 2). Our service promotes a positive approach to managing the behaviour of all children. Children will be encouraged to resolve problems, defeats and frustrations where possible. This can be achieved by exploring possible solutions and helping children understand and deal with their emotions. This will depend on the child's age and level of development (My Time, Our Place Outcome 3).

The service will ensure no child being cared and educated for by the service is subjected to any form of corporal punishment or any discipline that is unreasonable in the circumstances.

The service will ensure that every reasonable precaution is taken to protect children being cared for or educated by the service from harm and/or hazard likely to cause injury.

4. Responsibility and policy owner

The policy owner is the General Manager, Wesley Health, Conferences and Education. The owner is responsible for implementing the policy and achieving the desired outcomes. Wesley OOSH staff shall adhere to this policy.

5. Consultation & Approval

This policy has been developed in consultation with key stakeholders including families and the community, the Head of Wesley OOSH, Area Manager/s, Wesley OOSH, Centre Coordinators, Wesley OOSH and the Quality, Risk and Compliance Coordinator, Wesley OOSH.

This policy has been approved by General Manager, Wesley Health, Conferences and Education.