

Keeping Connected: Contact Services

Wesley Dalmar's wrap around services, provide each child and young person with a personalised mix of supports they need while they're in care. Through Wesley Keeping Connected, we help children and young people maintain and strengthen connections with their birth families in a safe and comfortable environment.

How we can support your case management

Wesley Mission's Keeping Connected is a long-standing reputable service with over 20 years of experience. Specialising in family time that promotes positive interactions between the children, young people and their birth family. Keeping Connected is an accredited participant in the CSS and in addition to providing family time services, they also specialise in transport, respite and mentoring services.

Through our service, we can support you with:

- supervised family time
- restoration/guardianship services
- vigilant high-risk family time supervision
- interstate/long distance family time
- interstate/long distance transportation
- school, appointment or camp transport
- airport transports and check-in assistance
- in-home carer assistance (respite)
- community carer respite
- hospital respite – emotional support
- school suspension assistance
- child mentoring – specifically matched
- family mentoring/relationship building.

We provide specialised and customised services, and our staff, who are carefully matched to the family's needs, focus on:

- family mentoring/relationship building
- contact supervisor skills and training
- contact supervisor proximity to clients
- contact supervisor consistency with client
- availability of contact supervisor at requested times.

We believe that contact visits should be based on building and maintaining family relationships and that, through sensitive planning and supervision, we can help birth families and children and young people enjoy a great experience.

Contact the team leader of your region to find out more on how we can support you with your case management. They'll also be able to take you through the referral process.

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