



Wesley Property
Services

Wesley Community Housing

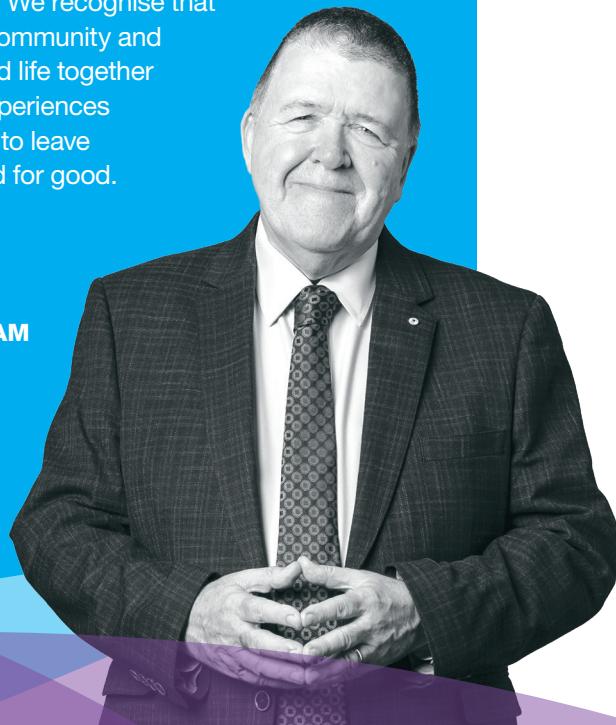


'Do all the good you can, by all the means you can, in all the ways you can, in all the places you can, at all the times you can, to all the people you can, as long as ever you can.'

Feeling at home means more than having a roof over our heads. Wesley Community Housing assists tenants to meet complex challenges and to successfully sustain a tenancy for the future. Having a safe place to live helps to establish the foundation of physical and mental wellbeing—through access to services including care from medical health professionals, opportunities for employment, training, social inclusion and financial stability. We recognise that being connected in community and investing into a shared life together enriches everyday experiences and supports people to leave homelessness behind for good.



Rev Keith V Garner AM
Superintendent/CEO



Wesley Community Housing

We provide housing to those in our community who otherwise may not have access to secure and sustainable housing. Wesley Community Housing manages and owns a portfolio of social housing that spans Sydney, Central Coast and Newcastle.

As a nationally registered Tier 2 Community Housing Provider based in NSW, we partner with government, support agencies and other organisations to manage and support our tenants in secure and sustainable social housing.



Our tenants

We provide homes for people who may be homeless or at risk of homelessness and their families. We work with our partner agencies and tenants to:

- support successful tenancies
- contribute to more connected and strengthened communities
- increase opportunities for tenants.

Housing types

We provide a range of crisis, transitional and longer term housing options throughout Sydney, Central Coast and Newcastle for those on very low to moderate incomes.

For information on eligibility criteria or how to access our services please contact Wesley Community Housing on **1800 770 602**.

Crisis Housing

Up to 3-month tenancy

Provides secure housing while tenants establish the community links and supports to address the challenges they may have to sustaining a longer-term tenancy. Tenants are referred to this housing by support agencies. Tenants are required to actively engage with their support service throughout their stay and work toward obtaining longer term housing, in addition to fulfilling the requirements in their Occupancy Agreement.

Transitional Housing

Up to 18-month tenancy

Provides short to medium term housing while tenants work towards obtaining more permanent housing. Tenants are referred to this housing by support agencies. To remain eligible for this housing, tenants must be actively engaged with their support service, in addition to fulfilling the requirements in their Residential Tenancy Agreement.

General Social Housing

12 months to 5 years

Provides a longer-term housing option for people on very low and low incomes who would otherwise be homeless. Tenants are referred by support agencies and have demonstrated the capacity to sustain a tenancy for at least 12 months, in addition to fulfilling the requirements in their Residential Tenancy Agreement.

Wesley Community Housing services

Tenancy management

A dedicated 1800 number for all enquiries, backed up by a caring team with strong local networks and partner agency relationships to support tenants in Wesley Community Housing.

Repairs and maintenance

Phone and online maintenance requests are managed by a knowledgeable and experienced team.

Connection to support services

Our team works with support service partners, both within Wesley Mission and across our wider community network, to support tenants to sustain their tenancies and their overall wellbeing. We can provide practical support through information and the facilitation of referrals.

Community engagement

Tenants have access to opportunities to get involved and connected in their local communities through Wesley Community Housing and Wesley Mission initiatives, and other community partnerships.

Fee for service tenancy management

With our capability and experience in property and tenancy management, we can deliver fee for service tenancy and property management. Our team have qualifications including community services, community development and registration with the Real Estate Institute of NSW.

Over **300** social housing tenancies



60 families



Over **250** singles



500
people housed

37% of residents from culturally and linguistically diverse backgrounds



95% of people who rely on income support



20% Volunteering or studying

At least **38%** of tenants are engaged with other Wesley Mission services



93% tenant satisfaction overall



Supporting successful tenancies

Wesley Community Housing is a service of Wesley Mission. Wesley Mission has over 200 years of providing support services to those who are marginalised and vulnerable in our community, with over 120 programs addressing issues such as mental health, suicide prevention, gambling and financial counselling, to name a few. Through our network of programs we can link our tenants into supports that can help them along the way. And if not through our own Wesley Mission services, we can facilitate contact with other community agencies who can assist.

Opportunities for tenants

As a part of Wesley Mission, we can leverage existing expertise through Wesley Training and the Wesley Vocational Institute, to provide training opportunities for our tenants to develop job ready skills or to participate more fully in their community. We are engaged in opportunities through government funded programs and partnerships that can make a real difference to those living in our housing who are ready to embark on a new path.

Getting involved

Wesley Community Housing is engaged in connecting with our tenants, through visits from our team, newsletters, tenant meetings and local projects that create opportunities to come together and feel the satisfaction of contributing to something worthwhile. With over 4,000 Wesley Mission volunteers we have opportunities for involvement.

Throughout the year, tenants can also join in on a range of Wesley Mission events such as our iconic Easter Sunrise Service at the Sydney Opera House, and our Wesley Lifeforce Memorial Services in major cities.

For enquiries

Call Wesley Community Housing on **1800 770 602** during office hours, Monday to Friday, 8.30 am to 4.30 pm or email communityhousing@wesleymission.org.au

If you are calling after hours, please leave a message and our staff will return your call the next business day.



Wesley Property Services

We help people who are homeless, or at risk of becoming homeless to access accommodation and wraparound support. Our property services include commercial and residential gardening and landscaping, graffiti removal and professional cleaning services.

Wesley Mental Health

Whether your concerns are big or small, we help you find the support you need to reach your full potential. Our services include 24/7 crisis support, suicide prevention training and community networks.

Wesley Employment & Training

Our skilled professionals support you with career guidance and practical, accredited short and specialist training programs. We help you develop the skills and confidence to unlock your full potential.

Wesley Congregational Life

We are a uniquely shaped church dedicated to sharing God's love in both Word and deed by supporting our community services with prayerful encouragement and practical engagement. We welcome you to join us for worship and spiritual support.

Wesley Mission services

For over 200 years our commitment to Christian faith has guided us to create long-term holistic solutions that address the needs of the whole person, not just their current challenges.

To find out more about our complete range of services, visit wesleymission.org.au

Connect with us



Do all the good you can
because every life matters



Contact us

General enquiries 1800 770 602
Maintenance and repairs 1800 770 602
communityhousing@wesleymission.org.au
wesleymission.org.au

Get involved

To volunteer, donate or leave a bequest visit
wesleymission.org.au

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ABN 42 164 655 145 Wesley Mission is a part of the Uniting Church in Australia.

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