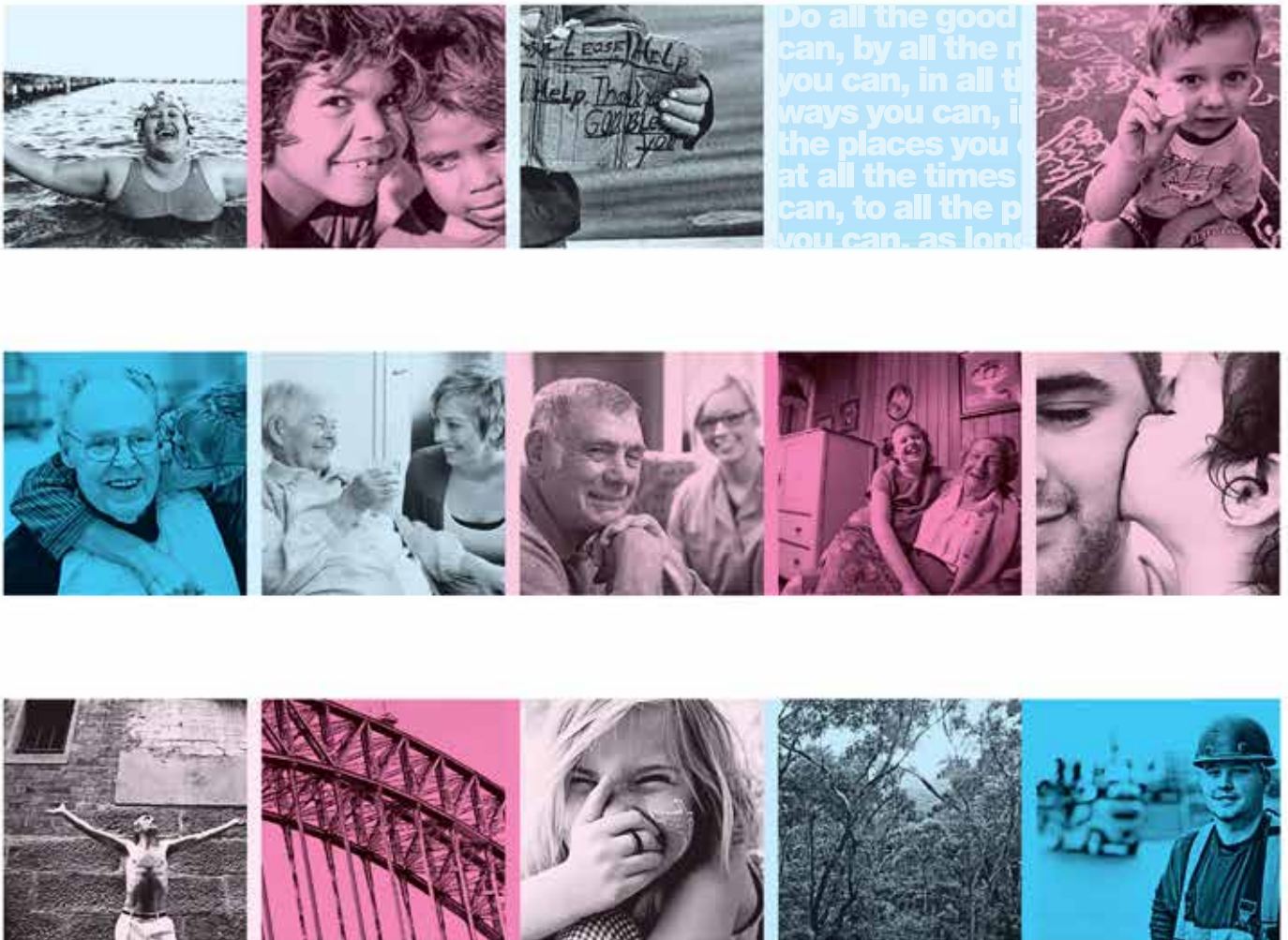




## Do all the good you can



Our 2013 annual review

**‘Do all the good you can, by all the means you can, in all the ways you can, in all the places you can, at all the times you can, to all the people you can, as long as ever you can.’**

## **Mission**

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Continuing the work of Jesus Christ in Word  
and deed

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# The year in review—Keith V Garner

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**Reflecting upon the achievements of the year that has passed, I am increasingly positive about the future of Wesley Mission. Alongside growth in diverse areas such as suicide prevention and foster care, we also worked on our visibility and reach into the community. During the year we continued to review our business with a view to our ongoing sustainability.**

## **Incorporation**

With changes to the way that the Government provides funding to organisations like Wesley Mission, it became clear to all that incorporation is an essential part of ensuring future funding. Thankfully, Wesley Mission is blessed with a wonderful team who were able not only to identify the need to incorporate, but also maintained and strengthened the links between our services and our church in the process. The Uniting Church has been wonderfully co-operative throughout the process.

Today, Wesley Mission is more committed than ever to retaining our Christian ministry model, now and into the future. Wesley Mission is better positioned to take advantage of funding opportunities, allowing us to continue to do even more of the good we offer to our community.

## **Wesley Rayward Carlingford**

A major highlight for this year was the opening of the new Wesley Seniors facility at Wesley Rayward Carlingford. Together with The Hon. Barry O'Farrell, Premier of New South Wales, it was a joy to officiate at the opening of a home to many happy new residents. Featuring 74 units, as well as a unique 14-bed dementia unit, the development is a demonstration of Wesley Mission's commitment to caring for the aged, as well as our ability to anticipate and meet the changing needs of Australia's ageing population.

## **Lifeline**

We celebrated another milestone this year in Lifeline's 50th anniversary. From humble beginnings, Lifeline was an innovative yet simple-to-grasp idea originally conceived by Wesley Mission that soon spread globally, saving an untold number of lives in the process.

Part of the Lifeline anniversary celebrations included a church service, which honoured the volunteers whose hard work and determination over many decades made Lifeline what it is today. We also held a successful fundraising breakfast with guest speaker former Prime Minister The Hon. John Howard OAM AC. He drew attention to Wesley Mission's pioneering efforts in the area of suicide prevention, and commended our ongoing mission to reduce suicide in Australia.

## **Wesley LifeForce**

Also on the theme of suicide prevention, Wesley LifeForce had another year of consistent growth. The service, which assists individual communities to set up suicide prevention networks, expanded once again, with a number of new locations joining, supported by a raft of newly created suicide prevention resources.

## **Wesley Foster Care Services**

This year Wesley Mission's tireless work to help displaced children and young people was recognised and bolstered with the award of a large contract for foster care. As a result, we were able to nearly double the number of children and families assisted, all while opening a number of new centres for those in crisis.



### **Lottie Stewart Hospital**

This past year saw the final step to closure of Lottie Stewart Hospital. The hospital was set up in 1948 after Sir Frederick Stewart responded to the Rev Frank Rayward, one of my predecessors, who felt this would be a fitting memorial to his late wife, Lottie. The hospital had a rich history, yet changes in health service provision led to a decision over five years ago to conclude the service arrangement with the Area Health Authority. This had been a positive relationship over many years.

The hospital's history and contribution were celebrated in a concluding service in the hospital chapel on Monday 26 August 2013. Sir Frederick Stewart indicated that the property would 'help those in our community who know the burden and weariness of physical suffering'. These words provide a meaningful guide as plans are developed which will maintain that desire, Wesley Mission's values and strong Christian roots.

### **Thank you**

I continue to appreciate the great partnership and leadership of my fellow officers, senior executives, staff and volunteers. Without them we could not achieve this great work.

### **The future**

As I look to the future, I am encouraged by the increased opportunities for work amongst young people and those with mental disability that are soon to be part of our portfolio of services to the people of Sydney, New South Wales and beyond. Wesley Mission remains in good heart and committed to rise to whatever challenges emerge, maintaining our calling to 'use whatever gift we have received to serve others, as faithful stewards of God's grace in its various forms' 1 Peter 4:10 TNIV.

Rev Dr Keith V Garner  
Superintendent/CEO

## About Wesley Mission

# 130

**community services**

# 1,927

**staff** supporting and delivering services

# 3,966

**volunteers** helped out with 167,413 hours

**Over**

# 19,000

**individuals and families** assisted throughout metropolitan and regional NSW, and across Australia through our partner network

# 229,015

**nights of homeless, foster and mental health care** provided through our services



### **Wesley Congregational Life**

Wesley Congregational Life provides worship services, small community groups and pastoral care to any who need it, while seeking to offer the Living Christ to people of all ages, nationalities and circumstances.

### **Wesley Child & Family**

Wesley Child & Family offers a range of programs, including counselling, parenting support, out of school hours care, playgroups, respite for families with children with a disability, short-term housing, financial assistance and education. This ensures that whatever a family's circumstances, they have a place to turn.

### **Wesley Youth**

Wesley Youth assists disadvantaged young people to connect with other young people, find a place to live and learn the life skills necessary to transition successfully from youth to adulthood.

### **Wesley Seniors**

Wesley Seniors provides senior people with a wide range of care, accommodation and lifestyle services. These include programs that enable seniors to enjoy an active and fulfilled life, support within the home at every level of need through to community living within our senior living villages.





### **Wesley Foster Care Services**

Wesley Foster Care Services has a long and proud history of providing security, support and genuine care to children in need. We offer permanent, temporary, respite and residential care as well as a variety of guidance and mentoring programs to help children reach their full potential.

### **Wesley Disability Services**

Wesley Disability Services offers those living with a disability access to a wide range of support, ensuring that they and their families have the best opportunity possible to live full and productive lives. Our services include programs to develop life skills, social and integration support, employment services, community and in-home support as well as respite for families and carers.

### **Wesley Homeless Services**

Whether they be young people, adults, families or the aged, Wesley Homeless Services provides a wide range of support services to both people who are homeless and those at risk of becoming homeless.

### **Wesley Counselling Services**

Wesley Counselling Services offers financial counselling to individuals and families in distress, financial literacy programs for groups and programs for those who would like to learn how to manage their finances more effectively. It also offers free gambling counselling and associated community legal services. Low-cost psychological counselling on a wide range of mental health issues is also available.

### **Wesley Mental Health Services**

With facilities ranging from hospitals and consulting rooms to specialist training programs, Wesley Mental Health covers a wide variety of mental health needs. Our services include individual and family counselling, in-patient and day patient treatments and psychiatric support, 24/7 crisis support, suicide prevention training and community networks.

### **Wesley Carer Services**

Wesley Carer Services provides much needed respite and support for carers of people with dementia, mental illness or a disability and the enormous responsibility and challenge that comes with this role.

### **Wesley Help at Home Services**

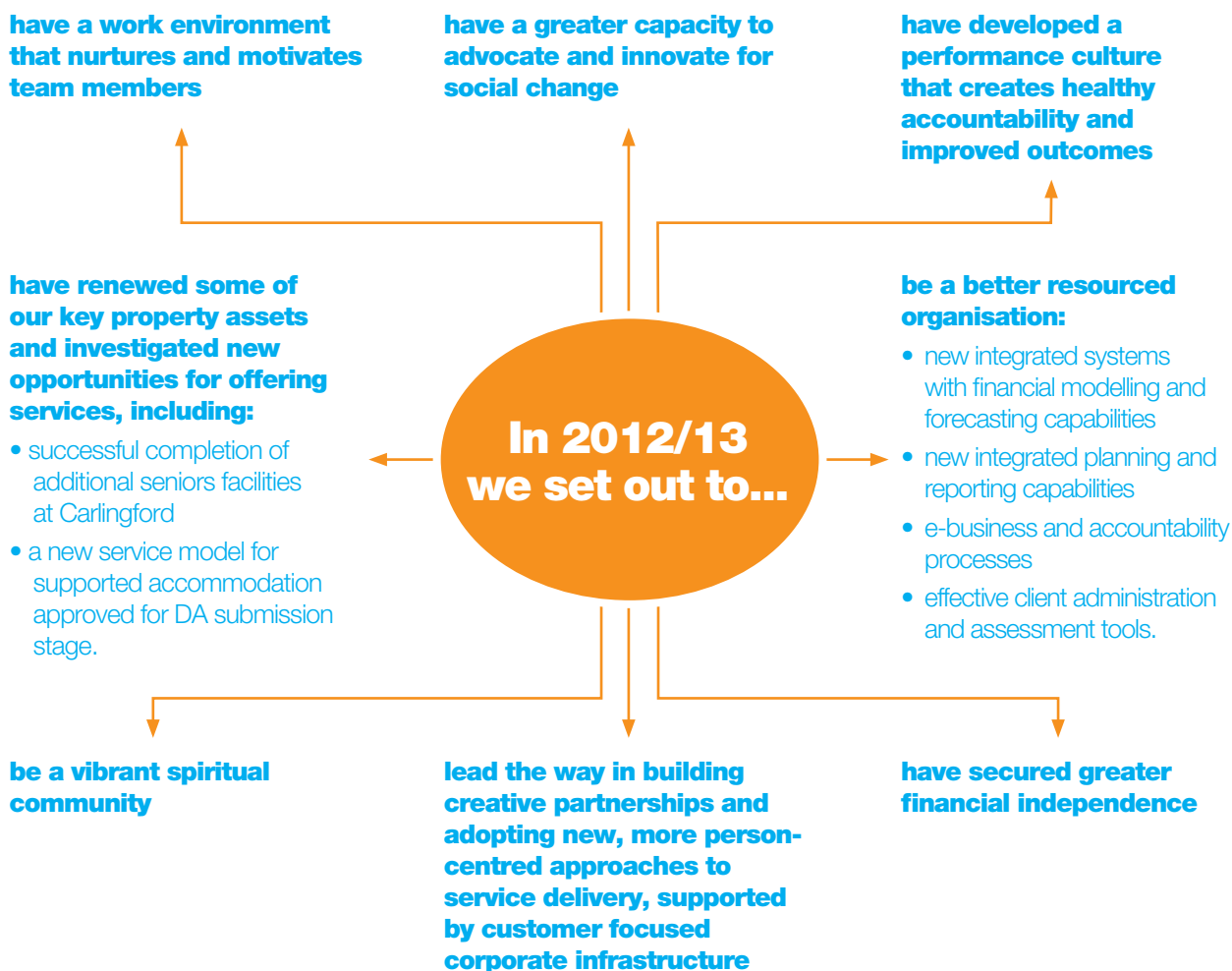
Wesley Help at Home Services offers in-home support to allow both the aged and people living with a disability to maintain a sense of independence. With a wide range of support options in place, we cater to almost every need, from help with meals and light housework, to assistance with personal care.

### **Wesley Employment, Training & Conferences**

Wesley Employment, Training & Conferences provides opportunities and facilities for employers, employees and the broader community alike. Our initiatives include training courses, employee development programs, employment services for employers and job seekers, and event management for conferences. Our conference centres, located in Sydney's CBD and our peaceful bush setting in Arcadia, also offer a range of conference and retreat options for employers, schools and community groups.

# Our strategic vision

As part of our wider five year strategic plan, Wesley Mission set a number of objectives for the year. These were measured through specific targets over the five key areas of our clients, our people, our stakeholders, our systems and our financials. Regular updates through quarterly progress reports are provided to the executive management for each area across the organisation.



## Progress

Throughout the year we made continued progress towards these objectives. Through an Employee Engagement Survey, Learning and Development program and the implementation of a Leadership Development program, we sought to engage, train and develop our staff and senior management.

We successfully opened the Wesley Rayward Seniors facilities at Carlingford.

The VisionCRE corporate real estate database was implemented, enabling efficient management of our property portfolio.

Further improvements to systems across the organisation, including the successful completion of the pilot implementation of the MyDay client management software, will allow for better client management and staff resourcing in meeting client need.

New models of chaplaincy have received strong support from areas throughout Wesley Mission that will enable greater linkages and support from our Wesley Congregational Life area.

Further highlights from the plan have been included throughout the review.



# Our leadership

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**Wesley Mission has a clearly defined governance structure. The Board and Management Committee establish the principles and strategic direction of the organisation, with input from stakeholders. The Senior Leadership Team, supported by the Executive Managers, implements that framework.**

## The Board

### **Matthew Chee**, MBA, MDiv, BAcc

Matthew is a long-time elder of the International Congregation of Wesley Mission. He also serves on the Core Team for the Wesley International Congregation Ryde service, which he chairs and where he preaches occasionally. An accountant and businessman, Matthew has served in various capacities on the Wesley Mission Board, including the Cottee Orchard Board, the Finance Committee, the Aged Care Committee and as Chair of the Audit and Risk Committee. Matthew has been a Board member since February 2000.

### **John Christison**, JP, AAIM, AAIL

John is currently an elder with the 6 pm Wesley Congregation, Secretary of the Elders Council, a lay preacher and Lifeline counsellor. John worked in the general insurance industry in senior roles for 30 years, was an Electorate Officer and is a former Wesley Mission Director of Administration and Acting Executive Director Lifeline Sydney. John has been a Board member since February 2007.

### **Rev Dr Keith V Garner**, MTh (Oxon), DD (Hons)

Superintendent/CEO, Chair

Rev Dr Keith V Garner was inducted as Wesley Mission's ninth Superintendent in 2006. He trained for mission and ministry in Bristol, UK, and completed his MTh in Applied Theology at Oxford University in 1995. Dr Garner has won international recognition as an inspiring and gifted preacher. He has preached in many countries, has written four books and regularly contributes to magazines and journals, as well as hosting a weekly Christian TV show, *Wesley Impact!*.

He is the Deputy Co-Chair of the NSW Premier's Council on Homelessness, of which he has been a member since 2010. He is a Director of the Community Council of Australia, which is a peak body for the not-for-profit sector.

### **David Greatorex**, AO, BA (Hons), MComm and Admin, PhD, FCA, FAIM

David is a member of the 6 pm Congregation at Wesley Mission. David was Chairman of Westmead Millennium Research Institute, State Bank of NSW, IBM NZ, Securenet Limited, Computer Australia Limited, First State Computing Pty Ltd and Centennial Park Trust, and a Director of AWA Limited, IBM Australia Limited, NSW Cancer Council, TAFE NSW, Sydney Dance Company and the Macquarie Graduate School of Management. He was visiting professor at Wollongong and Macquarie universities for 15 years. David has been a Board member since February 1999 and previously served as Honorary Secretary.

### **Robert McSkimming**

Robert is Chair of Elders of the 6 pm Wesley Congregation and a member of the Wesley Mission Council. He is a Program Manager with Telstra and has spent more than 25 years working in telecommunications companies. Robert has been a Board member since February 2001.

### **Mark Scott**, AO, BA, Dip Ed, MA (Sydney), MPA (Harvard) Honorary Treasurer

Mark was appointed Managing Director of the ABC in 2006. Under his leadership, the ABC has dramatically expanded its services and reach. Mark was named Media Person of the Year in 2008 and made the Financial Review's respected 'Power' list in 2009. Before joining the ABC, he held a number of senior executive appointments at Fairfax Media. He has post-graduate degrees from Sydney and Harvard universities in Government and Public Administration. Mark has been a Board member and Honorary Treasurer since January 2009.

# Our leadership

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**Dr Keith Suter**, BA (Hons), MA (Hons), PhD, FAICD, FRAI  
Honorary Secretary

Keith has been involved with the Uniting Church for over 30 years and is currently completing a PhD on the future of the Uniting Church. He is also a company director, conference speaker, broadcaster, writer and teacher at both Macquarie University and Boston University (Sydney campus). He is also a Fellow of the Australian Institute of Company Directors. Keith has been a Board member since January 2009 and has served as Honorary Secretary since May 2012.

**Johnny Teong**, MBA, FCPA, ACIS, MAICD

Johnny is an elder in the International Congregation of Wesley Mission, chairs the Congregation council, is a member of the Sydney Presbytery Standing Committee of the Uniting Church, and chairs the Wesley Mission's Audit and Risk Committee. He is the National Corporate Services Director of Landcare Australia Limited. Over the past 30 years he has held senior regional and national roles in finance and business management in multinational corporations, small to medium enterprises and not-for-profit organisations. Johnny has been a Board member since February 2005.

**Sarah White**, BA, Grad Dip Ed

Sarah was the Program Director of Lent Event, the Uniting Church movement she founded in 2005 to address world poverty. She is also a designer of leadlights for UnitingCare, including Wesley Mission's Lottie Stewart Hospital, and co-founder of Amazing Space, a women's alternative worship initiative. Sarah has been a Board member since February 2010.

## Senior leadership

**Rev Dr Keith V Garner**, MTh (Oxon), DD (Hons)

Superintendent/CEO, Chair

For biographical information, see previous section.

**Chris England**, BSocSc

General Manager, Health & Community

Chris is responsible for Health and Community operations. Prior to joining Wesley Mission in 2001, Chris worked at Accenture and Mission Australia. Since October 2009, He has mentored and advised the CEOs and boards of many NSW-based not-for-profit organisations and peak bodies, and brings a rich understanding of the community sector to Wesley Mission. Chris re-joined Wesley Mission in January 2012.

**David Cannings**, BBus, MBA, FCPA, AICD

General Manager, Finance & Information Services

David is responsible for Corporate Accounting, Financial Planning, Information Services and Procurement Services. He has extensive executive management experience within finance, corporate and not-for-profit sectors. David sits on the Policy Committee and Investment Committee for the National Anglican Superannuation Fund. He is a Fellow of CPA Australia and a member of the Australian Institute of Company Directors. David commenced his employment with Wesley Mission in April 2010.

**Elizabeth Orr**, BA, Dip Ed, MBA,  
General Manager, Aged Care & Enterprise  
Elizabeth is responsible for Residential Care & Independent Living, Service Development & Support, Enterprise Development, Stakeholder Relationships, Volunteer Services, Major Development Projects, Knowledge Management, and the Piccadilly Services. She has held many senior leadership and policy development roles in the community services sector and is a strong advocate for those suffering from mental health issues and family breakdown. Elizabeth worked at Macquarie University for many years researching innovative curriculum resources to enable students with literacy difficulties to be educated with a view to breaking out of the poverty cycle. Elizabeth commenced her employment with Wesley Mission in December 2002.

**Graham Harris**, CAHRI  
General Manager, Corporate  
Graham is responsible for Human Resources, Communications & Fundraising, Property Management and Governance Support & Legal Services. In his role as General Manager, Graham provides strategic leadership, sound management experience and analytical skills which have been attained over the past 25 years during his career in Human Resource Management in addition to holding external Board Memberships. Currently, Graham holds an external Board Membership with the Australian Federation of Employers and Industries (AFEI), having been a Board Member since 2000, during which he was appointed President from 2002 to 2009. He is also currently a Council Member of the Australian Chamber of Commerce and Industry (ACCI), having previously been a Board Member from 2004 to 2011. Graham commenced his employment with Wesley Mission in January 1993.

**Maria Maxwell**, BSocWk  
General Manager, Child, Family & Disability  
Maria is responsible for foster care, youth support and mentoring, and family and disability services. She has an extensive background in the community services sector, having worked in many senior management roles in both the ACT and NSW. Maria has a particular interest in process improvement, business efficiency and good governance, and is an accredited auditor in the ISO 9000 framework. Having previously been in the role of Group Manager with Wesley Mission from 2000 to 2004, Maria rejoined us in July 2013 as General Manager for Child, Family & Disability Services.

**Rick Dacey**, BA, MDiv, DMin  
Senior Minister, Wesley Congregational Life  
Rick is responsible for the Congregational Life and Chaplaincy of Wesley Mission. He has a broad experience in diverse ministry contexts and served as Senior Minister of a large church in Connecticut, USA, before moving with his wife and children to Australia in 2007 to serve in the Uniting Church. Rick's passion for preaching and his commitment to whole-life discipleship led him to accept a call to serve Wesley Mission in July of 2012.

**Andrew Mitchell**, BEc, Dip Fin Man (UNE), MA (Theology), Dip Min (Moore College), BTh  
General Manager, Employment, Residential, Training & Health  
Andrew finished his post with us in June 2013. During his tenure he was responsible for Employment & Regional Planning, Training & Recreation, Mental Health & Counselling and Supported Accommodation & Respite Services. Prior to joining Wesley Mission, Andrew worked in Anglican pastoral ministry for more than 10 years and held executive management positions with QBE Insurance and Bankers Trust Australia.

# Wesley Congregational Life

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**What sets Wesley Mission apart from many other worthy social service organisations is that at our core is a living, breathing community of Christian faith. Our congregations draw more than a thousand regular worshippers and hundreds more in worship services across many of our centres.**

Our church has an incredibly diverse range of people across our distinct congregations, from a wide variety of racial and ethnic backgrounds including prominent business leaders, rough sleeping homeless people, young families, youth, young adults and seniors.

We are bound together by things that many in the wider community would not normally share. We are people who worship and serve together because Jesus Christ calls us in and sends us out. We believe that the essence of that calling and sending is the sacred privilege of sharing Christ's love, hope and compassion in Word and deed with God's so-loved world. Led and sustained by the Spirit, we seek to build honest, authentic relationships and to honour the God-given dignity and value of all people.

## Our congregations

Wesley Mission holds a number of weekly services both in the CBD, and around Sydney. Beyond this, more than 40 services and fellowship groups are held at our other centres. Our congregations include:

- Praise, Prayer & Preaching (6 pm) Congregation
- Wesley 10.30 am Congregation
- Wesley 3 pm Congregation
- Wesley Chapel in the City
- Wesley Chinese Congregation
- Wesley International Congregation (City and Ryde Extension)
- Wesley Rotuman Congregation
- Wesley Samoan Congregation
- Wesley Edward Eagar Lodge Congregation
- Frank Vickery Village Congregation

## Coming alongside

Wesley Mission's community services have their origins in our congregational life. Our members feel greatly blessed to be part of a church that makes such a profound impact in the lives of people in the community.

Recent decades have seen enormous changes in the way that community services are delivered. This presents a significant challenge for maintaining the vitality of Wesley Mission's ethos of Word and deed. Rising to this challenge has meant, and will continue to mean, discovering new ways for congregations to connect with our community services. During this past year, Wesley Congregational Life ministers, pastors and chaplains have been working at forging stronger relationships with Wesley Mission's staff serving in the community. Together, they are developing a range of new engagement opportunities for congregation members to come alongside people we are serving.

## Chaplaincy

In looking at how Wesley Congregational Life can support Wesley Mission service areas further, a new approach to chaplaincy is developing which will see chaplaincy grow and expand across the organisation in coming years. The strategy will involve a significant volunteer chaplaincy component and is being collaboratively developed with input from leaders in our community services and our congregational life. Professional chaplains will continue to provide direct spiritual care to staff and clients, but they will also be building, equipping and nurturing communities of volunteer chaplains who will take part in this vital 'coming alongside' ministry.

## Speaking to Sydney

Continuing our regular events around the city, we again held a series of events during Holy Week to celebrate Easter and the Resurrection of Jesus Christ, culminating in the Easter Sunrise Service live broadcast on Channel Nine at the Sydney Opera House. We also held a memorial service, in partnership with the Surry Hills local community, to remember those who had died on the streets, in boarding houses and hostels as part of National Homeless Persons Week. The service drew a large crowd from across the community who participated in prayer and song and listened to an address from Wesley Mission's Superintendent the Rev Dr Keith Garner.

## Wesley Congregational Life finds new ways to connect with community

In March 2013 over 160 staff members within Wesley Family & Carer Support Services (FACS) were treated to an Easter celebration in Blacktown. Wesley Congregational Life lay people, ministers, pastors and chaplains worked together to deliver an event that communicated the message of Easter in an engaging, creative and innovative way.

Wesley Mission Chaplain Jeane Finnegan said the event was about Wesley Mission church members acknowledging and supporting the work of Wesley Mission staff in the community.

"This was very much about people from our congregation going out and connecting with our services," she said.

Feedback from staff was overwhelmingly positive as they reflected on the opportunity to connect both with each other and with the Wesley Congregational Life team. Attendees shared smiles when welcomed by members of the 6 pm Sunday congregation, laughed when battling it out to win the special Easter Quiz and shed a few tears when watching a powerful musical drama performed by youth from Wesley International Congregation.

The drama was called *Everything* and follows the travails of a young woman as she tries to stay in relationship with Jesus amid the traumas and distractions of life.

Summer, a young performer from the Wesley International Congregation,

sang the beautiful *Amazing Grace* and *My Chains are Gone*.

"Staff were quite inspired that people from the church came out to stage the event and get to know them," said Jeane.

Wesley Congregational Life members assisting at the event were inspired by staff members and the amazing and life-changing work that they do in the community. They loved engaging with those working in another part of Wesley Mission and were very enthusiastic about being part of future initiatives where they could connect with Wesley Mission staff and clients.

Mary Crossingham has been a member of the 6 pm Sunday congregation for nine years and said the event enabled her to get a real sense of Wesley Mission's services.

"It was also an opportunity for the congregation to show our appreciation for the important work Wesley Mission staff do in our community," she said.

Jeane reflected, "We see resurrection hope being lived out in the work that people are doing every day in Wesley Mission's community services. The Easter celebration gave us an opportunity to lift up that work and to thank God for the people who do it."





# Wesley Child & Family

**Wesley Child & Family offers a range of programs, including counselling, parenting support, out of school hours care, playgroups, respite for families with children with a disability, short-term housing, financial assistance and education. This ensures that whatever a family's circumstances, they have a place to turn.**

## Wesley Family Services

Many of Wesley Mission's services for families are provided through hub locations. The family centres at Quakers Hill and Baulkham Hills are complemented by other locations in Dungog and Westlakes and Families Connect at Rouse Hill, Riverstone and Marayong.

Each location provides services designed to meet the needs of the local community including playgroups, casework/case management services for families, parent education programs, children's services, community education and development programs, and early intervention programs.

## Wesley Brighter Futures

Wesley Brighter Futures has become one of the outstanding programs within our organisation, assisting 578 families this year. With an emphasis on intervening in at-risk households, Wesley Brighter Futures works hard to create a safe environment for children, offering parenting education and development as well as one-to-one mentoring and case management, leading families to resolve the issues impacting their children's health, safety and well-being. The end result is that Wesley Brighter Futures is able to help many families to break cycles of abuse, neglect and general despair that may have been going on for a considerable time, while providing them with the tools and education they need to build a stronger family.

## Children and young people

There are several ways in which we aim to address the needs of the 9-15 year old children now involved in Wesley Mission programs. For one, we have already begun working directly with schools to identify young people who might benefit from our intervention. This could include those at risk of violence, homelessness, drug abuse or other difficulties.

This year Wesley Brighter Futures received a significant increase as a result of new funding that allows us to expand the clients we work alongside. Where previously Wesley Brighter Futures was funded to service families with children aged nine and under, now we are able to provide the same level of support and care to children up to 15 years.

This new program, Youth Hope, will allow us to work alongside young people and their families to repair family relationships, improve young people's life outcomes and allow us to stop older children from falling through the cracks.

By working closely with communities, Wesley Mission will also bring pre-employment and alternative employment programs to where they are needed most, while ensuring our 15-year-old clients have the same opportunity for a brighter future as their younger counterparts.

Wesley Brighter Futures outcomes	2013
Improved parent/child relationships	89%
Decreased social isolation	85%
Families who achieve their goals	81%
Satisfaction with case worker and service	95%
Improved child health, safety and well-being	92%





1,135

families assisted by  
Wesley Family Centres



6,836 sessions  
provided by Wesley  
Family Centres



31,575 out of school hours  
care attendances

## Wesley Operation Hope

Wesley Operation Hope is a sponsorship program which seeks to build self-esteem, heighten self-worth and encourage disadvantaged children to believe in themselves.

Through participation in outdoor adventure-based activities, team-building experiences and other support programs, children and their families are affirmed as individuals who are valued and have a purpose.

The eight-to 16-year-olds who attend camps may have experienced domestic violence, abuse, neglect or family breakdown. They are at risk of drifting into anti-social behaviour and need encouragement, affirmation and someone to believe in them.

In 2012/13, four Wesley Operation Hope camps were held at Wesley Vision Valley, allowing a total of 80 young people to experience the program.

## Wesley StreetSmart

Wesley StreetSmart Youth Outreach Project is designed to connect with young people in their own neighbourhoods through providing preventative and educational groups, activities and events. It also provides information and referral services to young people and their families, linking them to further Wesley Mission services in partnership with other agencies, schools and businesses.

The team use a mobile van to take the service directly into the community. In one night the van could visit several sites, including local parks, as they engage local youth on the street.

## Supporting homeless youth

Up to 34 youth at risk of homelessness can be accommodated at any one time through the Wesley Independent Living Program. The program is designed to provide accommodation for young people, aged 16 to 22 years, who are unable to reside at home. The program aims to assist young people to live independently in the community by enabling them to gain confidence, learn living skills and develop community networks in the context of safe accommodation. This year both the Central Coast and Ashfield programs also created important partnerships in the local areas to help assist young families in desperate need of accommodation.

## Wesley Youth mentoring

The EQUIP Mentoring program is a volunteer-based program which connects young people with an older adult and positive role model who can offer them guidance and support. In 2012/13 the program was aligned more closely with our Wesley Aunties & Uncles program to provide a seamless service between the younger client offering of Wesley Aunties & Uncles to the older offering of Wesley EQUIP.

## Reconnecting youth with their families

The teams at our Quakers Hill, Riverstone and Nepean centres operate a program helping parents of adolescents to better understand and build strong communication with their teenage children. 'Rock and Water' is another youth program designed to help youth understand and establish their own discipline and boundaries.

## Behind Sinead's smile

Sinead is such an upbeat 14-year-old that you would never think she was bullied at school. A few years ago the bullying was especially intense. Sinead used to retaliate, sometimes getting into fights and being suspended from school.

Her mum, Imelda, remembers how difficult those times were. As a single mum, Imelda needs to work seven days a week to support her three children. "Sinead didn't want to go to school," Imelda said. "She didn't even want to get out of bed."

Things changed, however, when Sinead went to a Wesley Operation Hope camp at Wesley

Vision Valley. Sinead has now been on several camps and you can see the difference. She is also more assured at school.

In fact, she now helps other young people who are being bullied. The girl who was once in so much trouble at school is now a mentor. Wesley Operation Hope also has Sinead thinking about a different future.

"Eventually, I want to become a child care worker." Sinead said.



# 80

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**young people  
experienced a Wesley  
Operation Hope camp**

# 83

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**young people were  
accommodated  
through Wesley  
Independent Living**

# 876

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**young people engaged  
in 2012/13 by Wesley  
StreetSmart**

# 323

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**referrals for further  
service assistance by  
Wesley StreetSmart in  
2012/13**



**Wesley Seniors is committed to providing the best possible range of accommodation and care for older Australians. We do this not simply to fulfil a need, but because we are passionate about offering dignity, comfort and a sense of community to those who need it most.**

As one of Australia's oldest seniors care providers, Wesley Mission has spent over 100 years refining our expertise and building hard-earned trust in the area. As a result, we now offer a range of care options from independent living units to assisted living and ageing-in-place facilities. In line with our values and Christian care, we offer places for those from every kind of socio-economic background, treating each with equal respect and dignity.

## Wesley Tebbutt

An excellent example of Wesley Mission's ongoing commitment to doing all the good we can is our Wesley Tebbutt facility. While the legislation ensures that every seniors home allows a certain percentage of places for those who are financially disadvantaged, Wesley Tebbutt Lodge has allocated 90 per cent of its beds to this kind of client. Why? Simply, without our assistance many of these clients would have nowhere to go.

## Care at every stage

One of the things Wesley Seniors is most pleased about is the ability to look after our residents from independent living, through to assisted living, and right through to palliative care or care for dementia and other illnesses. As part of our compassionate Christian ethos, we are able to provide a sense of continuity to those under our care. After all, there is nothing more disconcerting than having to displace your entire life simply because your ability to care for yourself is impaired.

## Our people

Within the industry Wesley Mission is known for providing not only excellent services, but also for its nurses and carers who provide genuine compassion and a sense of real care to their clients.

One of the ways we foster this culture is by continually providing our nurses/carers with the opportunity to grow, learn and advance in their careers. That's why we offer a range of courses every six months for a range of specialist areas including mental health and dementia. We also ensure the mix of nurses and carers in each facility is diverse and comprehensive, creating teams that have a broad knowledge and skill base that can respond to as many needs as possible.

Having such a skilled and knowledgeable staff base ensures our residents and clients enjoy the best possible care.

## Success – Wesley Rayward

Wesley Mission is always responding to the changing needs of the seniors care sector. As the population ages we are seeing a greater demand for dementia care. So our pioneering efforts at the Wesley Rayward Carlingford facility—complete with replica vintage car and full working old-style kitchen—are sure to be continued into the future.

We are vigilant with our accreditation, with regular three-yearly audits that always see us score and maintain the highest level of accreditation.

## Growth

Wesley Seniors Living has moved from a service that once relied on word-of-mouth for sales, to one with a strong marketing strategy that has seen us targeting potential clients at expos and on relevant websites—all of which has seen our number of enquiries increase.





**2013****2012****775****685**

**Increase in the number of units/beds while maintaining virtually the same occupancy**

**98**

**individuals attending the Wesley Seniors Living Centre 1–4 days a week**

**496**

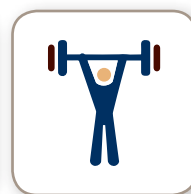
**attended classes at Wesley School for Seniors**

### **Wesley School for Seniors**

Wesley School for Seniors continues to be a popular fixture for seniors from around Sydney. With classes as diverse as painting and French language, it is the perfect way for older Australians to enjoy learning and personal development, in a social environment.

### **Wesley Seniors Living Centre**

Located on the Central Coast, our Wesley Seniors Living Centre continues to grow in popularity. To accommodate people's changing needs, this year we've expanded the centre's hours to incorporate evening and weekend activities. We've also created a choice of break-out rooms, allowing visitors to choose from a variety of activities including playing cards, board games, crafts, day trips, exercise classes or places to simply sit and chat. Welcoming up to 42 seniors every day, we have also worked hard to create a safe, inclusive environment that will continue to attract new clients from many different and culturally diverse backgrounds.



## **The dance of life continues**

Esme has always loved dancing. But the 87-year-old doesn't do much of it these days. Even walking is very difficult and she often relies on her motorised scooter to get around.

However, at the 'Christmas in July' event at the Wesley Seniors Living Centre on the Central Coast this year, as the classic Elvis and Dean Martin ballads played, things were about to change. Wesley Home and Carer Support Executive Manager, Susan Cann, was at the event and, kicking off her shoes, offered a supporting arm to Esme and encouraged her to dance. Esme took the opportunity to rise to her feet and start to dance.

"I can't walk but I can dance," she grinned.

This is a great example of how the Wesley Seniors Living Centre enables seniors to get more out of life through the day centre.

For Esme it's about the friends and good times.

"We have a good laugh," she said. "That's the main thing."

Esme describes herself as having been "a bit of a rolling stone", having moved a few times since her husband passed away.

When she moved to a retirement village on the Central Coast, she looked for new friends in the neighbourhood. One day at the supermarket, Esme saw an ad on the back of a shopper docket for the Wesley Seniors Living Centre and was eager to check it out.

Esme has now been going to the centre each Wednesday for the past six months and the self-described 'Scrabble freak' can often be found having an enthusiastic board game with new friends from the centre, especially Triominos, a variation of dominoes.

Staff from the centre pick Esme up from the retirement village and drop her home in the afternoon. "I keep asking them to take the long way," Esme said. "I love the drive."

For Esme the best thing is the great attitude of the staff, who always provide the warmest welcome.

"The staff are absolutely beautiful," she said. "They're so caring."

# Wesley Foster Care Services

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**Wesley Mission has a long and proud tradition of offering foster care services through Wesley Dalmar to children and families in desperate need of assistance. After all, we've always believed that every life matters, and nowhere has this belief been stronger than when it comes to children.**

One of our guiding beliefs about foster care is that—where at all possible—children should grow up in their own home with their biological family. As a result, we offer more than just emergency accommodation and placement for children in difficulty. We also offer a range of other services aimed at improving the safety, security and happiness of existing homes and family units.

As a testament to the level of trust and appreciation that exists for these services, Wesley Foster Care Services was awarded a large government tender. This new funding allowed us from the second half of the year to almost double the number of children we help at one time. To deliver these services we quickly opened new offices in Maitland, Gosford, Taree and Ballina, a move that will allow us to reach more sections of the community than ever before (and making us the second largest non-government out-of-home care provider in New South Wales).

## Wesley Aunties & Uncles

Because we believe in giving children the best start in life possible, our Wesley Aunties & Uncles mentoring program pairs disadvantaged young people and families with a mentor or 'Auntie and Uncle' family. After all, more than just providing a roof over their head, Wesley Mission wants to provide children and their families with a way out of their situation, and the new role models, connections in the community and friendships this service provides are a vital part of this process.

We've also connected Wesley Aunties & Uncles with the Wesley EQUIP mentoring program (designed for adolescents), ensuring no young person slips through the cracks. As a result, we've been able to expand our mentoring programs from the existing centres in Penrith, Castle Hill and Tuggerah to new regions such as Maitland and Gosford.

## Keeping Connected

At Wesley Foster Care Services we believe firmly that, whatever the circumstances, it is important to keep children who are in care connected with their birth families where possible. Our Keeping Connected program provides quality and safe contact for children in out-of-home care with their birth families and significant other people. This is another area of our work that continues to grow in the communities that need us most.

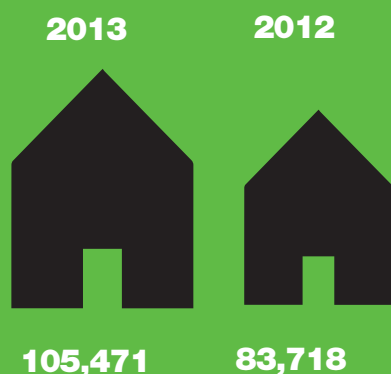


# 513

accommodated through  
Wesley Dalmar

# 105,471

nights of care through  
Wesley Dalmar



# 68

children mentored  
through Wesley Aunties  
& Uncles

# 5,718

Keeping Connected  
visits

## A valued service

Mark and Judy approached Wesley Dalmar at Tuggerah six years ago to be carers. They were almost at the point of approval when they were approached by NSW Community Services to take on Mark's two great-nephews, James and David. They had to make the choice of fostering their great-nephews through Community Services, or foster with us and have different children in their care. The clear choice for them was their family.

The boys are part of a large sibling group, all in care. Mark and Judy were approved as kinship carers and received limited support over the next six years through Community Services. When they discovered that they could care for the boys through the Wesley Dalmar program, they were very keen to transfer across.

The boys' home life was fraught with difficulties and both boys have multiple behavioural issues. Since transferring to Wesley Dalmar, we have been able to link the family with occupational therapy, provide our own specialist intensive clinical support, and assist in facilitating speech therapy and paediatric assessments.

We were also able to advocate for a higher care rating for both boys to further assist the carers. Mark and Judy are feeling very well supported. They also encouraged the carers of another of the siblings to transfer to the Wesley Dalmar program. Since joining, James and David have benefited from greater contact with their birth family through safe arrangements with the Keeping Connected program.

## The future

It is our aim to ensure that, despite our rapid growth, Wesley Foster Care Services continues to deliver the high level of care to all the children and young people that come through our doors, and to continue breaking the cycle of abuse and neglect that exists in some of Australia's most vulnerable communities.

As we enter new communities and come into contact with more families, we also aim to create trust and understanding wherever we go. It is our goal to make sure that our message of keeping families together is continually carried through in everything we do.



# Wesley Disability Services

**Wesley Disability Services are designed to offer empowerment and quality of life to those living with a disability. As part of our mission to do all the good we can, these services offer day programs, one-on-one support, accommodation, employment and respite care to give our clients the chance to create meaningful relationships, engage in the community and fulfil their greatest potential.**

## Day programs

Wesley LifeSkills is a well-established program offering a range of activities designed to assist young people with varying support needs. The program offers them opportunities to learn, grow and socialise

## Accommodation services

Wesley Mission also offers supported accommodation for those living with a disability. This affords our clients the chance to experience the self-esteem that goes with independent living and decision making, while still enjoying any extra support they might need.

## Wesley Disability Respite

Wesley Disability Respite aims to assist in the maintenance of the relationship between the family and the person with a disability through the provision of regular away-from-home care. Our respite centres provide pre-planned and emergency respite care for people with a disability.

## Clinical intervention

In collaboration with identified support networks, the behaviour intervention team assists individuals with an intellectual disability who express unmet needs through challenging behaviour. Services are delivered in a supportive and strength based framework that honours individual characteristics and circumstances to achieve enhanced personal well being.

**A strong visual identity was developed for the NDIS conference.**

## Drop-in support

Wesley Community Living supports people to live independently in their own homes, and to have an active role in the community. The service also assists people to gain the skills to transition to independent living. People with a mild to moderate intellectual disability who are living in their home or wish to transition to their own home are able to apply to join the program.

## My NDIS, my way

One of the main challenges we have had to plan for is the roll-out of the National Disability Insurance Scheme (NDIS).

One of our great successes this year in terms of anticipating these changes was the award of funding to create a new website and accompanying *My NDIS, my way* 'app' for NDIS. This 'NDIS Gateway', which was a hit at the NDIS conference, provides those eligible with the knowledge and tools they need to start taking control of their new rights and entitlements under the scheme.





180

**families assisted through  
Wesley Disability Respite**

15

**new referrals to  
Wesley LifeSkills**

494

**clients assisted through  
Wesley Disability Services**



# Wesley Homeless Services

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**Over the past few years there has been a decided shift in the type of people accessing Wesley Homeless Services, as more and more women, children and families find themselves without a safe place to sleep at night.**

To highlight this growing problem the twelfth Wesley Report, 'Homelessness and the next generation', shattered widespread perceptions of the homeless person as being solely the single man sleeping rough. It also highlighted disturbing and growing statistics like the fact that 17 per cent of Australia's homeless people are now under the age of 12.

As part of Wesley Mission's commitment to do all the good we can, we have continued to adapt our services to meet this changing need. Now, thanks to our efforts, 32 homeless families can be accommodated every day in safe and secure short-to-medium-term units alongside 355 individuals.

We also offer a range of support services aimed at addressing the complex issues surrounding homelessness, and helping individuals and families to get off the streets permanently.

## **Wesley Edward Eagar Lodge**

Located in the inner city, Wesley Edward Eagar Lodge provides crisis accommodation for homeless men and women over the age of 18 for up to three months. To help our clients, we also offer case management, a community church and programmed support for homeless people.

This continued to be our most in-demand homeless service this year. As a result, we often found ourselves caring for more individuals than expected. This is a natural product of our desire to do all the good we can. In order to make sure our services are more sustainable, this year we partnered with four other not-for-profit organisations to deliver a better connected service in Inner Sydney. In this way, we've been able to holistically work with people in need of support.

## **Wesley Noreen Towers**

Wesley Noreen Towers is a community that Wesley Mission has set up in response to the high rate of homeless families with children. Working with Community Services and the Department of Housing, Wesley Mission has created a community that combines 23 family accommodation units with access to support groups and other services.

We have been working to refurbish the units in Wesley Noreen Towers. This has involved new kitchens, curtains, flooring and a range of other amenities. We also offered an exciting range of new holiday programs for children, such as recording their own singing group CDs, Zumba fitness classes and a drumming group. These were also carefully coordinated to tie-in with parenting classes and groups.

## **Central Coast and Newcastle**

This year we've seen the local Headspace open up in the Newcastle CBD, offering psychological support to young people in the area. As a result, we've made sure we partner with them from the outset, ensuring we can deliver our services to young people struggling with mood disorders and at risk of drug or alcohol abuse and dropping out of school.

## **Rock Corps**

Wesley Homeless Services had another successful year of partnership with radio station Nova 96.9 thanks to the Rock Corps initiative. This initiative sees Nova offer free concert tickets to young volunteers interested in making a difference. Those who joined the initiative were then invited to take part in 'working bees' organised at Wesley Noreen Towers for these friendly and super-helpful volunteers. As a reward, the volunteers were rewarded with tickets to the latest rock and pop concerts.

Once again this was a wonderful boost to our services, and an excellent way of spreading the word to the next generation about the importance of helping the homeless.

## **The future**

The future of Wesley Homeless Services is bright, although we are aware that the State Government is due to begin its Going Home Staying Home reforms in July 2014.

While it's impossible to fully anticipate what these reforms will entail, we're already coming up with plans for the most likely contingencies in order to ensure Wesley Homeless Services continues doing all the good we can for decades to come. With a tendering process likely, we are positioning ourselves to ensure we can continue to provide homeless services that transform and save lives.



# 2,181

individuals helped through  
Wesley Homeless Services

# 102,152

nights of accommodation

2013

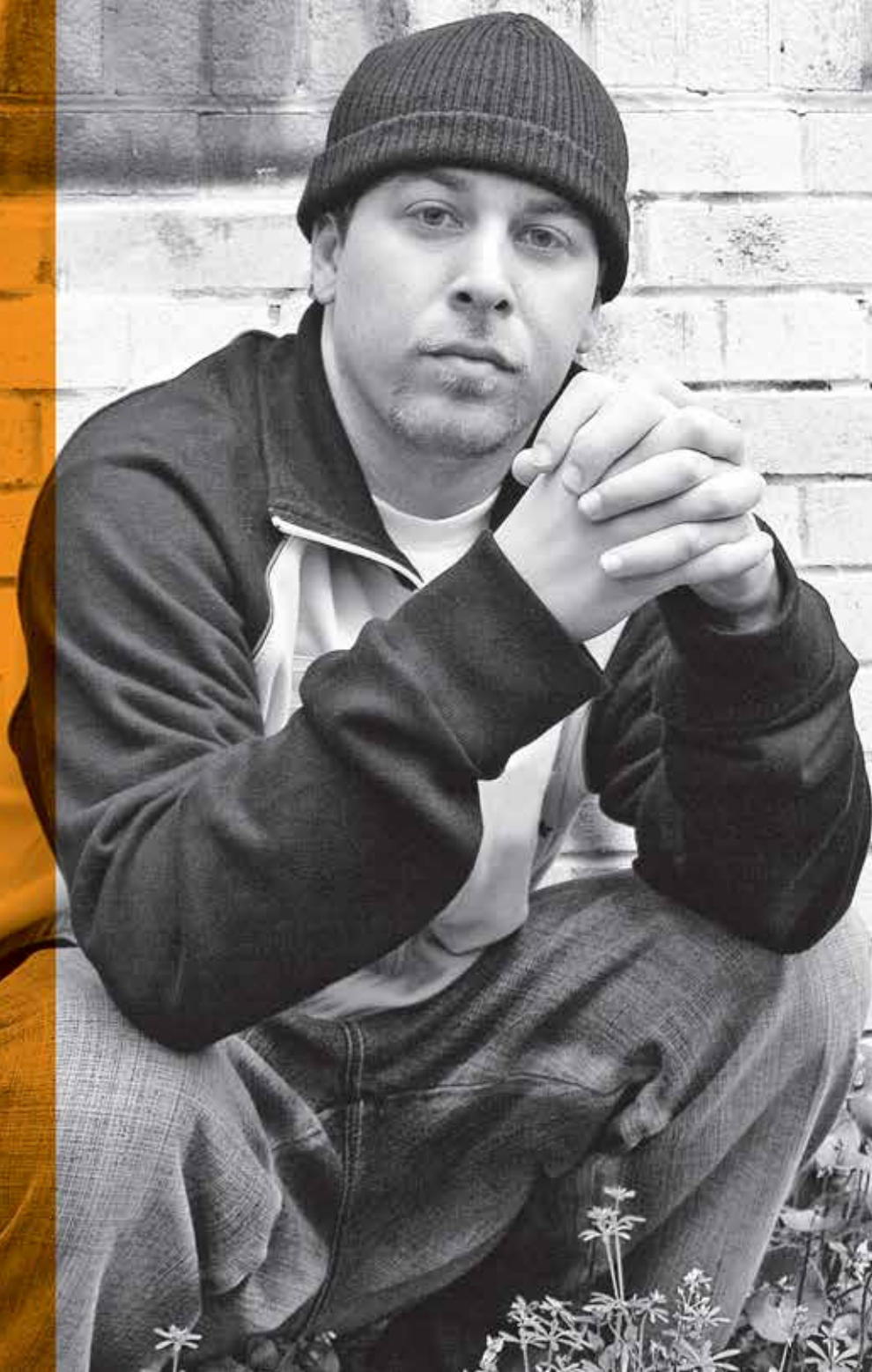
2012



102,152



100,062





# Wesley Counselling Services

**This year Wesley Mission continued to offer a range of counselling services, providing a compassionate ear and proven strategies to those dealing with problems as diverse as gambling debt, drug and alcohol addiction and general mood disorders.**

## Wesley Gambling Counselling

The Wesley Gambling Counselling continues to deal with problem gambling and associated consequential trauma and distress. This year the service facilitated 814 problem gamblers and their families through 3,628 sessions throughout our services in NSW. Also, this year saw a new tender round from our funding body (Responsible Gambling Fund), in which we were successful securing continuing funding for our existing services and in gaining additional funding for Illawarra and South Western Sydney.

## Self-exclusion service

Another addition to Wesley Gambling Counselling that continues to gather momentum is our self-exclusion program. The program, which is an intervention strategy that helps problem gamblers to voluntarily exclude themselves from clubs and hotels, recently received a new online system. This new system now allows club staff and gambling counsellors to process patrons/clients from multiple clubs at the click of a button. Wesley Counselling Services continues to strengthen its relationship with the club and hotel industry in order for those needing the service to have easy access to our counselling.

*In charge of my money* offers sound money management principles to help clients plan their financial future.

## Legal advocacy

This year our community legal service also continued to provide vital services and advocacy to those experiencing gambling-related legal issues New South Wales wide. Led by Senior Solicitor Richard Brading, we helped 125 individuals and families deal with issues such as embezzlement committed in order to fund gambling, and family law issues, including the need to protect family property from problem gambling.

## Wesley CreditLine

For many Australians, problems with their finances can be crippling. Our highly trained financial counsellors continue to advocate for and assist those in need, offering simple strategies and referrals for taking back financial control. We've also strengthened our relationship with utility providers and several banks to help our clients consolidate their debts and free themselves from a cycle of financial hardship.

## Financial literacy

As well as working with clients at the crisis end of financial counselling, Wesley Counselling Services has also made great strides in the prevention area. A good example of this is our financial literacy course, *In charge of my money*, which offers sound money management principles to help clients not only stay out of debt but plan for their financial futures. This year we held 166 financial literacy courses with a total attendance of 1,870 participants.





814

**people and their families  
assisted through 3,628  
Wesley Gambling  
Counselling sessions**

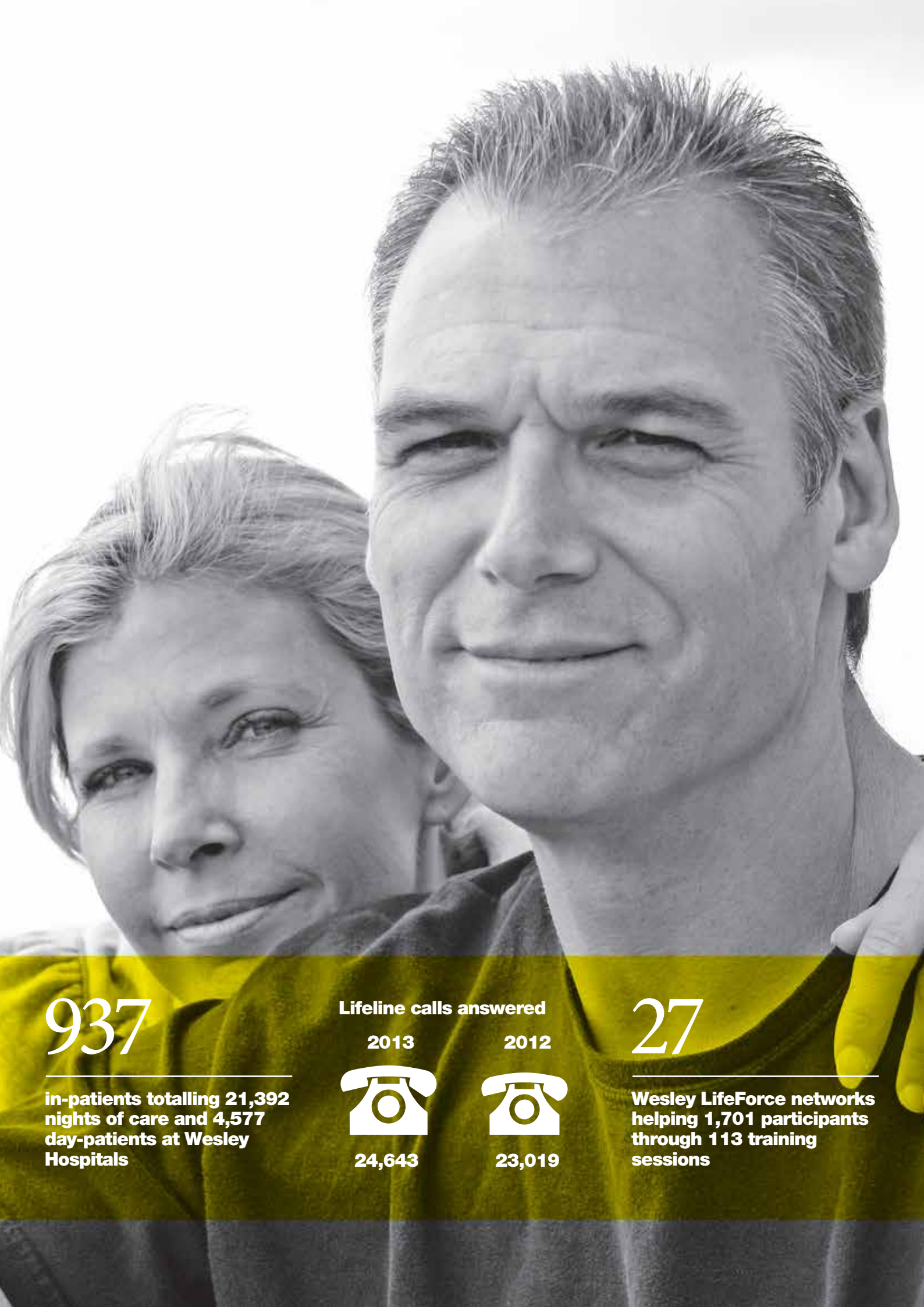


**1,301 people received  
Financial Counselling  
through 1,551 face-to-  
face sessions**

125

**individuals and  
families received  
legal support**





937

in-patients totalling 21,392  
nights of care and 4,577  
day-patients at Wesley  
Hospitals

Lifeline calls answered

2013



24,643

2012



23,019

27

Wesley LifeForce networks  
helping 1,701 participants  
through 113 training  
sessions



# Wesley Mental Health Services

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**Wesley Mission believes that every Australian has the right to enjoy good mental health. Continuing our efforts to do the greatest good possible, Wesley Mental Health Services currently spans two key areas: hospitals and suicide prevention.**

## Hospitals

Wesley Mission continues to offer the highest quality of mental health care through the Kogarah and Ashfield hospitals. Both hospitals are staffed by some of the best psychiatrists, mental health nurses, doctors and psychological professionals in the country, offering treatments that are not only cutting edge, but often pioneering in their field delivered by professionals with a wealth of experience and expertise. The hospitals feature modern, private and shared rooms with TVs, garden seating areas, a chapel, separate dining room, sitting rooms, and additional recreational facilities.

## Ashfield

Located in Sydney's inner west, Wesley Hospital Ashfield is a 38-bed facility offering an extensive range of in-patient and day-patient programs for people experiencing mental health problems including addiction, anxiety disorders, depression, bipolar disorder, borderline personality disorder, schizophrenia and psychosis.

Ashfield is also known for its excellent eating disorders program, a program that has seen many wonderful success stories over the years and gained great respect within the medical community.

## Kogarah

Located in southern Sydney, Wesley Hospital Kogarah is a 30-bed facility offering an extensive range of in-patient and day-patient programs, as well as a relaxed friendly atmosphere, for people currently experiencing mental health problems including addiction, anxiety disorder, depression, bipolar disorder and borderline personality disorder.

Kogarah also has a modern electro-convulsive therapy suite for the treatment of conditions such as severe depression. The suite is led by Professor Colleen Loo, who is internationally renowned for her expertise and research into this specialised field.

## Beyond treatment

Wesley Mission is not only passionate about the stabilisation of those with mental illness, we are also dedicated to helping people develop the skills they need to live full and fulfilling lives. On top of a range of day-programs, we also go to great lengths to ensure a smooth transition home.

Often in-patients don't have access to safe or secure housing. Fortunately, thanks to Wesley Mission's broad network of different services, we have been able to arrange accommodation for many of these patients. We do this not only out of compassion for their situation, but also because we know that eliminating the uncertainty of where patients are going to live often goes a long way to improving their recovery process.

## Lifeline

Suicide prevention has always been a cornerstone of Wesley Mission's work, ever since the organisation pioneered Lifeline in 1963, ahead of the concept being taken global. Today, we continue to operate and run Lifeline centres in Sydney, Ashfield and Sutherland, answering 24,643 calls this year and saving lives in the process.

## Wesley LifeForce

Beyond offering a crisis phone line, a large part of Wesley Mission's ongoing commitment to reducing suicide in Australia is in the realm of prevention. Wesley LifeForce is a service that helps set up community groups, or 'networks', to spread awareness about this very sensitive issue. By offering tools, education and administrative support, Wesley LifeForce networks have been highly successful, growing every year since their inception. In fact our work in the area was recognised with new government funding that has allowed us to expand these networks around Australia. The proven models offered by Wesley LifeForce have now been adopted everywhere from the New South Wales' Central Coast to three rural Indigenous communities in the Northern Territory.

We have also been able to bring our suicide prevention training to school counsellors, GPs, medical practice staff, aged care nurses and a range of groups that come into contact with those most at risk of suicide.

Wesley LifeForce gratefully acknowledges the funding provided by the Australian Government.

# Wesley Carer Services

**Wesley Carer Services provides much-needed respite and support for carers of people with living with dementia, mental illness or a disability and the enormous responsibility and challenge that comes with this role.**

## Wesley Respite

As well as assisting the aged, including those dealing with illness or disability, Wesley Mission also specialises in offering a range of respite services for carers, allowing them to attend to their own personal needs, from important appointments to simply taking a much-needed break from their caring role. Part of our aim is to support carers to have an improved quality of life, while retaining their ability to continue to care for their family member or loved one.

Caring for someone can be hard work. Respite care enables carers to sustain their ongoing responsibilities, as well as other commitments or personal needs, by providing a break. Our skilful and supportive staff are committed to helping carers retain independence, privacy, dignity and freedom of choice.

## Younger carers

One of our most successful offerings in recent years has been our Young Carer Support Service. Wesley Mission provides two camps a year, as well as various outings during school holidays. The service is specifically designed to offer young carers assistance, respite and a support network.



# 1,097

in-home support clients

# 550

care packages, up from 515 in 2012

## Wesley Domestic Assistance clients

2013

2012



671

538

# 580

Wesley Home Modifications & Maintenance clients

# Wesley Help at Home Services

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**Wesley Help at Home Services offers in-home support to allow both older people and people living with a disability to maintain a sense of independence and retain their quality of life at home through a person-centred model of care. With a wide range of support options in place, we cater to almost every need, from help with meals and light housework, to assistance with personal care.**

## **Wesley Home Modification & Maintenance**

As Australia's population continues to age, an increasing number of Australians now opt to stay at home as long as possible. Unfortunately, as many people age they often find doing their usual at-home routine increasingly difficult. This year alone, Wesley Home Modification & Maintenance helped over 500 older people remain at home thanks to basic alterations to their house such as a new railing or a simple ramp.

One particular client hadn't been to her front door for almost five years, but after a call to Wesley Mission and a consultation with our approved tradespeople, she was once again able to move freely in her own house.

## **Wesley Domestic Assistance**

Beyond home modification, there are a range of services that Wesley Mission can now offer that assist older Australians to continue to function without moving into an aged care facility. One of the things we are conscious of in this service is not enforcing a one-size-fits-all approach.

There is often a fear in the aged community that allowing a provider into your house means they will want to simply 'clean up' or help you 'wash every day'. As part of our tailored approach, Wesley Carer Services are more interested in finding out what our clients need for their lifestyles. In fact, this isn't always related to basic chores or the home. One of our clients requires just one service from us: a lift to the cemetery every week to place flowers at her deceased husband's grave.



## **Community Aged Care Services**

Wesley Mission is a provider of government-funded Community Aged Care Packages (CACPs) in the Northern Beaches, Inner West, Western Sydney and South Sydney. The program is designed to provide frail older people the assistance they need to stay in their own homes and empower them to make decisions that enable them to live a healthy life.

## **Extended Aged Care in the Home**

As with the CACP services, Wesley Mission is also a provider of Extended Aged Care at Home (EACH). Building on the person-centred model, EACH provides clients with higher-level support at home that can be individually tailored to a client's needs.

## **Commonwealth Respite & Carelink Centre**

There are 54 Commonwealth Respite & Carelink Centres located across Australia. Wesley Mission is funded to deliver the service in Sydney's Inner West. The centre is primarily an information service providing a link for older people, people with disabilities and carers with local services that can help them. The centre provides emergency respite, education, and gives guidance on services to help individuals, linking them with support from both Wesley Mission services and those of other local providers.

# Wesley Employment, Training & Conferences

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## Wesley Employment

This year Wesley Uniting Employment delivered employment and recruitment in 14 regional locations, including assistance for those with a disability to find and maintain rewarding employment.

With funding by the Department of Education, Employment and Workplace Relations, Wesley Mission delivers case management to those who are unemployed or underemployed on Centrelink benefits. Our aim is to equip and motivate people enter or re-enter the workforce, regardless of their barriers and challenges.

We assist in a broad range of ways to facilitate this process, and always work on a case by case basis. For example, for one client getting back to work could involve entering a drug or alcohol rehabilitation program. Alternatively, we might support them with vocational training and job search skills.

Wesley Mission puts a great deal of emphasis on employment because we understand that unemployment isn't merely a financial issue; it often has implications for families, for the self-worth of individuals, and for the health of society. Unemployment often brings with it substance abuse problems, restless and despondent youth, and a range of relationship problems for families.

Wesley Mission works one-on-one with employers and communities to find and fill the maximum number of jobs that exist in a community. We also look for opportunities to create new jobs through partnerships with local industry.

This year we continued our specialist Indigenous contract within the local Aboriginal communities in Taree and Forster, delivering assistance specifically designed for Indigenous clients.

## Disability

A major part of our work is assisting clients with a disability to find and retain employment. These clients often require more face-to-face hours, so we have a separate Disability Employment Services contract delivered primarily in the Taree and Tuncurry region (although we also offer outreach to four different regions).

## David Morgan Centre

One of Wesley Mission's most highly regarded and long-running disability initiatives is our employment services facility. Run out of the David Morgan Centre, we provide packaging jobs for people living with a disability. Servicing a range of general, pharmaceutical and veterinary packaging clients, these jobs offer ongoing and rewarding employment for many who would otherwise struggle to find a paid position.

The key funder of this scheme is the Department of Families, Housing, Community Services and Indigenous Affairs (FaHCSIA) and it is run as an Australian Disability Enterprise. With FaHCSIA's assistance we have also been able to keep the program—which has been running for 40 years—completely sustainable. As part of an ongoing commitment to the long-term success of the program, Wesley Mission has invested over \$200,000 to improve the layout and fixtures of the building.

## Wesley Gardening Services

As part of our commitment to continue growing the employment services facility, this year we have created some new cleaning and gardening teams, expanding our workforce and providing even more employment opportunities. Some of the clients serviced by our gardening and cleaning teams include Telstra and Uniting Care Australia.

## Wesley Graffiti

This year Wesley Mission also created a brand-new graffiti-removal service, providing training and employment for those living in social housing. As well as helping clean up public housing centres, our trainees have learnt valuable and marketable skills that will allow them to find other employment or potentially start their own graffiti-removal business in the future.

## Wesley Mental Health Training

In 2012/13 we completed the development of clinical education facilities at both Ashfield and Kogarah from a \$5.5 million Department of Health and Ageing grant. This facility ensures that we can best train undergraduate nurses and doctors in the mental health field. In the last year we placed Bachelor of Nursing (BN) students for two-week placements, as well as psychology interns and medical students.



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# 1,976

**job seekers placed into employment through Wesley Employment**

# 82 %

**training completion rate for Wesley Vocational Institute**

# 39,740

**operating service days at Wesley Vision Valley**

### **Wesley Vocational Institute**

Wesley Vocational Institute provides a range of accredited and non-accredited training specifically designed to help the community sector.

One of the issues facing Australia generally is that, in order for the aged care system to continue, the workforce will need to at least double in the next 20 years. The Wesley Vocational Institute offers training for those who want to up-skill, change careers or re-enter the workforce. This year we were pleased to record an 82 per cent completion rate for those who started our courses. One of our most successful new courses is our Mental Health in the Workplace (non-accredited) course. By educating workplaces and employers about mental health, it normalises what is a widely misunderstood problem.

### **Wesley Retail**

We currently run two social retail enterprises in Newcastle (Islington and Wallsend), selling quality second-hand clothing and material in support of our homelessness services in the Newcastle region. A new staff member was provided this year, enabling both stores to open simultaneously.

### **Wesley Vision Valley**

This year Wesley Vision Valley turned 40, prompting a number of wonderful celebrations. First established by former Wesley Mission Superintendent the Rev Dr Sir Alan Walker, the facility was envisioned as a place for people from the city to connect with nature, God, and each other.

This year we operated 39,740 service days and maintained an impressive corporate client base that includes Stocklands, the Nielsen Group and American Express. We also expanded our range of corporate offerings to include volunteer experiences such as tree planting. Many of those who have participated in our experiences have come back for other functions and business retreats as a result.

Alongside our Wesley Vision Valley on-site offerings, we began expanding the programs offered beyond the bushland property itself. Our Urban Expeditions offer adventures for businesses, youth groups and schools. We now offer the 'Amazing Race Around Sydney' activity day, where participants go on an elaborate treasure hunt, while exploring the city, also engaging with other Wesley Mission services, and overnight camps, such as the one that stops off at Cockatoo Island for the night. The Urban Expedition side of Wesley Vision Valley is an exciting new enterprise with potential for strong growth.



**Wesley Vocational Institute's fresh new identity for the emerging training market.**

# Wesley Communications & Fundraising

**For Wesley Mission's Communications & Fundraising department, this was a year of continued development in creating increased visibility in the community, delivered thanks to a successful campaign of Community Service Announcements in newspapers, radio and TV, new greater visibility signage rolled out across our sites, heightened public affairs activity and one of the strongest campaigns Wesley Mission has produced.**

The department has also become a trusted and valued support within the organisation, enabling Wesley Mission services to better communicate and facilitate their great work.

## Existing stakeholders

We once again made sure that our current donors, supporters and stakeholders were receiving their preferred level and type of communication from Wesley Mission. To measure this we distributed readership surveys on both our *Wesley Impact! News* and *Wesley Impact!* magazine readership, garnering 97 and 92 per cent satisfaction rates respectively.

Also important to our core supporter base, we were able to bring greater media attention to areas of Wesley Mission such as our Easter Mission, which received the most coverage in its history, and increased awareness of our operational services.

## Identity

This year the Communications & Fundraising department once again improved and consolidated Wesley Mission's identity. Led by new style guidelines, naming conventions and a succinct new mission statement, we have further continued aligning the organisation as a single identity. As a result, Wesley Mission's message and mission will be stronger and clearer wherever they appear. We have also overseen an organisation-wide update of signage on existing buildings and centres to create a greater presence for Wesley Mission and our services in the communities in which we operate.

## Communication materials

As a result of such strong work we have seen an exponential increase in demand for design and print services from across Wesley Mission, along with regular praise from clients for the many brochures, print ads, flyers, radio spots and multimedia work we produce.

To measure these results, we also surveyed our internal service clients, receiving a satisfaction rate of 94 per cent on our product. Another testament to this growth in quality was winning a Christian Film Award in the US for our recently produced documentary film, *John Wesley, The man and his mission*.

## Lifeline 50th

Items produced to support the anniversary celebrations of this life-changing service.



# 4,016

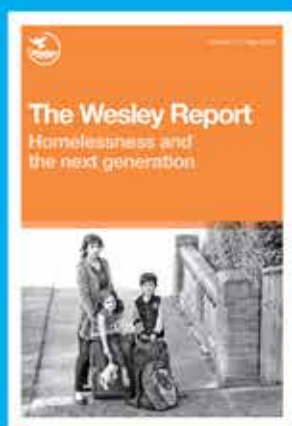
stories in print, radio, TV  
and online this year ...

an increase of

# 59.6%

Audience reach  
increased by

# 27.4%



### The Wesley Report

A report put together by Wesley Mission to examine the homelessness situation in Australia.

### Campaigns

This year's two major fundraising campaigns—Christmas and Winter—were also highly visible and successful for Wesley Mission.

Supported by a generous number of free Community Services Announcements, and aided by our hugely successful research report, *The Wesley Report: Homelessness and the next generation*, the Winter campaign was successful both financially and in community advocacy.

### Online donations

Recognising that web donations are set to become a significant part of our offering in the future, this year Wesley Mission took new steps to improve our fundraising presence online.

Beginning with an overhaul of our web donations system, we are working on making giving to Wesley Mission online as simple and user-friendly as possible. The market shift to the online environment saw a substantial increase in the percentage of our donations being received online for the year.



### Wesley Impact!

Includes a weekly Christian television program on the Nine Network and repeated on the Australian Christian Channel on Sunday, as well as a magazine released every four months.

# Our people

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**Wesley Mission understands that as an organisation we are only as strong as our people, including our staff, contractors and volunteers. We also once again posted impressive results in the gender representation within the organisation, achieving close to a 50/50 division between men and women across management and executive roles—well ahead of industry averages.**

## Development

To ensure our people are providing the best services possible to our clients, Wesley Mission invests heavily in staff development. One such initiative this year was our new 18-month leadership development program. With three intakes of 10 people, programs such as this work to keep our best and brightest engaged, securing our future.

We also continued to train our staff across the board with a number of courses at all levels to improve learning and development. These courses range from induction and safety-based training to courses on anti-discrimination and our values. In the 2012–13 year, we coordinated 207 training events involving 2,492 participants across Wesley Mission.

## Staff engagement

In November 2012, Wesley Mission staff had the opportunity to respond to an employee engagement survey. The overall organisation results were very healthy and we performed well against industry benchmarks, particularly on our mission and vision. The results have allowed Human Resources and senior managers to identify areas for improvement, which have been included in plans for the coming year.

## Workplace health and safety

This year we continued our efforts to maintain and improve workplace health and safety, recording a reduction in the number of workers compensation cases, down 34 per cent on last year.

## Industrial relations

One of our great successes this year was the transition to new enterprise bargaining agreements for private hospitals. Thanks to our expert team, this process moved incredibly smoothly. When it came to more challenging industrial relations issues, such as the new enterprise bargaining agreement in the aged care sector, we also worked hard to collaborate and deliver the best outcome for all sides.

This year we have also worked through the complex issues surrounding the shift to the new modern award for social and community services. Fortunately, Wesley Mission's team has again been able to meet these challenges, working collaboratively to ensure we offer fair remuneration at all levels of the organisation.

## Volunteers

Wesley Mission volunteers are one of the most valuable groups within the organisation. Individuals and corporate groups can be found working alongside our staff in almost every part of Wesley Mission. In recognising this, we offer training and development to many of our volunteers to support the valued service they provide.





# 1,927

employees



**418**  
casual

**618**  
full-time

**891**  
part-time



**Where we work**

**1,758**  
service areas

**141**  
corporate and finance

**28**  
congregational life

# 3,966

volunteers



**167,413**  
volunteer hours

**Equivalent to ...**

**85 full-time workers**

**\$4.04 million savings in wages**

Calculated at \$24.16 per hour based on the  
ABS 2011-12 average income estimate.

**As a large provider of a wide range of community services, the implications of risk management and compliance are very clear. Wesley Mission would not be able to deliver the services it does without achieving industry standards and meeting regulations.**

### Compliance

The large number of services provided by Wesley Mission leads to an equally large number of standards to work to, with regular internal and external audits to maintain certification.

Currently, there are several areas where standards are being reformed, including health, disability, homelessness and counselling.

Wesley Mission's track record with compliance is excellent, consistently meeting timings and audit outcomes with effectively no compliance issues. In the last year, 348 internal audits were undertaken to ensure compliance across the organisation.

Wesley Mission is accredited to ISO9001:2001, with further standards in disability, health, community care, food standards, foster care, veterans affairs, aged care, community housing, responsible gambling as well as various church and congregation processes.

### Risk

Wesley Mission implements risk management frameworks in accordance with ISO31000:2009 and employs a risk best practice approach to managing risk. This year 37 workshops on risk were held within the organisation, with assessments carried out on both operational and strategic risks.

A key risk identified in our sector is the recruitment and retention of specialist personnel, also ensuring that our staff and volunteers are continually trained to deliver complex services to those we serve. This is in part why our Learning & Development team, in conjunction with our Workplace Health & Safety team, are as proactive as they are in providing training.

The overall benefit of effective compliance and risk systems within Wesley Mission is to create a stronger, more effective and sustainable way of delivering our services.

**As a non-government organisation (NGO) moving into a new era of competition for funding, it is more important than ever that Wesley Mission be competitive, efficient, offer value for funding, and define and promote what differentiates us in the market.**

## Revenue streams

As an organisation with a high dependence on external funding, we are currently looking for alternative ways of generating income, be it through other partnerships, better utilising Wesley Mission's number of real estate properties, or improving our fundraising activities and volunteer relationships.

## More efficient tendering

Keeping in mind the number of Wesley Mission services provided through tender, we have created a tender team whose sole purpose is to assess tendering opportunities on a case-by-case basis, deciding whether to pursue a tender and, if so, how.

A new system used by this team allows us to retain and store knowledge and material that will be useful for multiple and future tenders. Our system also allows us to co-ordinate the work more efficiently, clearly setting out requirements and how best to achieve these. The system also sends out email alerts at key dates, allowing the team to measure and evaluate their progress, while meeting deadlines.

## Stakeholder relationships

This year we have strengthened relationships with our current external stakeholders and sponsors. Whether it is financial support, benefits-in-kind, or co-branding, our corporate sponsors have become a key focus.

One notable success story this year has been the assistance we received from corporate partner Toyota, who already helps supply our vehicle fleet. With their help we were able to acquire our brand-new Wesley StreetSmart van, bringing much-needed services to homeless and disaffected youth in Western Sydney.

## Wesley Mission properties

Wesley Mission has a commitment to utilise its properties in an efficient and effective manner. To assist this outcome, a major focus during this financial year has resulted in a property software system being installed known as VisionCRE.

This property management system has provided the infrastructure for moving Wesley Mission's property management from a paper-based system to a computer-based method of information management. This system also enables utilisation decisions to be made in a more timely manner.



# Wesley Finance & Information Services

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## Finance

Despite a challenging past few years across the whole non-government sector, this year Wesley Mission continued providing vital services to those who need them most.

To achieve this we have implemented a number of new systems to increase efficiency, including our new time and client management system. A wonderful improvement for assisting our clients, this system is able to store information for our case workers as well as allocating assistance to clients based on their geographic location, ensuring less time spent driving.

As well as improving efficiency generally, Finance continues to monitor and support the various ways in which we gain income, from government funding to seniors facilities, fundraising, hospitals and a range of other investments.

As part of our commitment to a standard of transparency, this year we also underwent another comprehensive audit by trusted international company Deloitte.

## Information Services

Efficient and reliable information technology is a must for any organisation wanting to empower its resources effectively. Wesley Mission employs a team of 35 specialists working to provide the most sustainable, streamlined and competitive information system possible.

## Supporting better systems

This year Information Services (IS) supported the development and implementation of the Tender Support System. The system gathers and analyses tender data, identifying patterns and trends to help us streamline our tendering process. Implementing a new Contract Management System, a central point of all contracts, it will allow Wesley Mission to manage contract obligations effectively and sustainably.

In a major project IS also updated Wesley Mission's PeopleSoft finance and payroll system. This involved a number of Wesley Mission departments working in collaboration. With the update in place, this system is now up-to-date and in a better position to serve the business going forward.

## Technical support

One of IS's most important functions is day-to-day technical support. Where in previous years our goal was to deal successfully with a maximum number of calls, and develop trust and satisfaction with this service, this year we set the goal to reduce the number of calls we received for assistance. To achieve this, we went about fixing potential problems before they arose, focusing on preventative measures. Happily, we achieved this goal with a reduction of 771 requests on the previous year, and marking the beginning of a more proactive technical support service.



# Financial summary

## Statement of financial performance for the year ended 30 June 2013

	2013 \$'000	2012 \$'000
Revenue from continuing operations	127,350	127,007
Other income	17,715	10,150
<b>Total revenue</b>	<b>145,065</b>	<b>137,157</b>
Cost of goods sold	309	575
Material and other client services	16,861	15,484
Employee benefits expense	92,252	85,291
Depreciation and amortisation expense	6,238	7,454
Maintenance and accommodation	11,221	10,716
Travelling expenses	5,322	5,789
Communications	1,228	1,578
Professional fees	3,649	2,957
Finance costs	246	57
(Gain)/Loss from sale of assets	(110)	(333)
Other expenses	7,594	7,427
<b>Total expenditure</b>	<b>144,810</b>	<b>136,995</b>
<b>Surplus/(Deficit) for the year</b>	<b>255</b>	<b>162</b>
<b>Other comprehensive income</b>		
Gain on revaluation of properties	447	6,225
<b>Total Comprehensive Income</b>	<b>702</b>	<b>6,387</b>

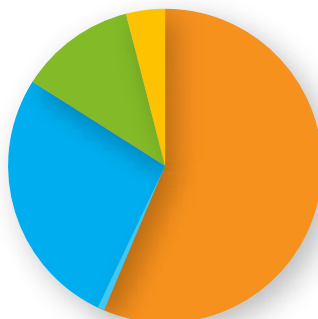
## Statement of financial position as at 30 June 2013

	2013	2012
<b>Current assets</b>		
Cash and cash equivalents	25,157	22,176
Trade and other receivables	9,158	7,805
Other financial assets	85	80
Inventories	162	163
Assets held for sale	16,000	-
<b>Total current assets</b>	<b>50,562</b>	<b>30,224</b>
<b>Non-current assets</b>		
Property, plant and equipment	187,618	197,064
Investment properties	164,081	153,833
Other financial assets	102	164
<b>Total non-current assets</b>	<b>351,801</b>	<b>351,061</b>
<b>Total assets</b>	<b>402,363</b>	<b>381,285</b>
<b>Current liabilities</b>		
Trade and other payables	17,746	13,244
Borrowings	0	1,001
Interest bearing liabilities	102	164
Provisions	6,894	6,790
Unearned income	310	310
Resident/hostel licence agreements expected to be paid within 12 months	17,990	12,557
Resident/hostel licence agreements not expected to be paid within 12 months	112,253	93,618
Other liabilities	8,806	12,105
<b>Total current liabilities</b>	<b>164,101</b>	<b>139,789</b>
<b>Non-current liabilities</b>		
Borrowings	-	9,342
Unearned income	30,755	27,832
Other payables	3,497	1,151
Provisions	1,842	1,705
<b>Total non-current liabilities</b>	<b>36,094</b>	<b>40,030</b>
<b>Total liabilities</b>	<b>200,195</b>	<b>179,819</b>
<b>Net assets</b>	<b>202,168</b>	<b>201,466</b>
<b>Equity</b>		
Accumulated funds	80,695	70,202
Reserves	121,473	131,264
<b>Total equity</b>	<b>202,168</b>	<b>201,466</b>

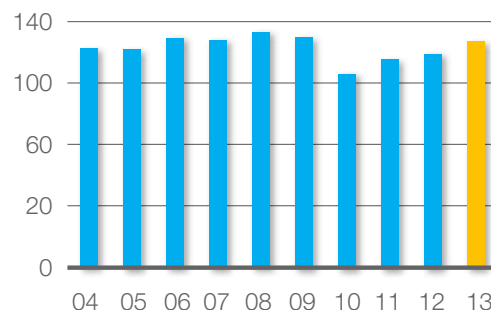


### Revenue breakdown %

- 56% Government grants and subsidies
- 27% Services
- 12% Other income
- 4% Donations and offerings
- 1% Legacy

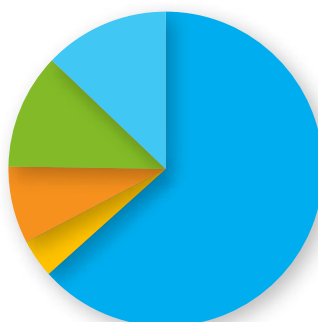


### Total revenue (\$M)

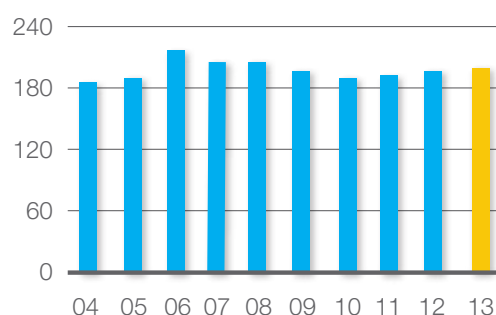


### Expense breakdown %

- 64% Employee benefits expense\*
- 4% Depreciation and amortisation expense
- 8% Maintenance and accommodation
- 12% Material and other client services
- 13% Other expenses

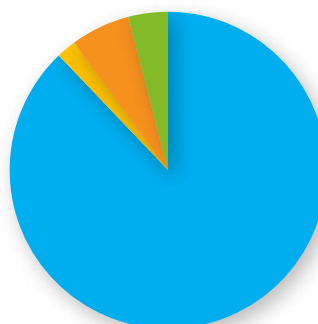


### Net assets (\$M)

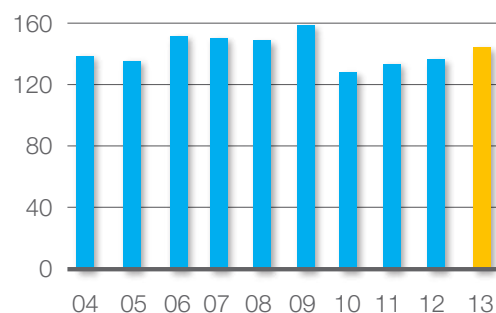


### Asset breakdown %

- 87% Property, plant and equipment and investment property
- 2% Receivables
- 6% Cash and investments
- 4% Other

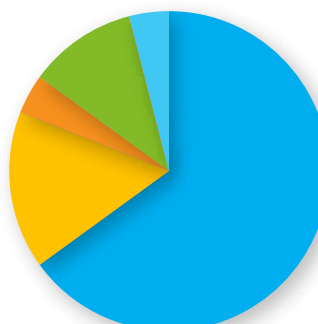


### Total expenses (\$M)



### Liabilities breakdown %

- 65% Residents' bonds
- 16% Unearned income
- 4% Other
- 11% Payables
- 4% Provisions



#### \*Definition

Employee benefits expense is the reporting definition given to include wages, salaries, superannuation and leave expenses for the staff who support our organisation and deliver our services to the community.

# Our supporters

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## Clubs and Councils

Ashfield Council  
Ashfield RSL  
Asquith Rugby League Club  
Avalon Beach RSL  
Bankstown RSL  
Bankstown Sports Club  
Blacktown RSL  
The Brain Injury Association NSW  
Bowlers Club of NSW  
Burwood RSL  
Burwood Council  
Canada Bay Council  
Canterbury Leagues Club  
Castle Hill Lodge  
Chatswood RSL  
City of Sydney RSL  
City Tattersalls Club  
Club Swans  
Earlwood Bardwell Park RSL  
Guildford Leagues Club  
Halekulani Bowling Club  
Hornsby Shire Council  
Hornsby RSL  
Illawarra Catholic Club  
Leichhardt Council  
Maroubra Seals Sports & Community Club  
Merrylands Bowling, Sporting and Recreation Club  
Merrylands RSL  
Nepean Youth Homeless Service  
North Ryde RSL  
NSW Leagues Club  
Parramatta City Council  
Penrith City Council  
Randwick RSL  
Riverstone Schofields Memorial Club  
Rooty Hill RSL  
Rotary Club of Brookvale  
Rotary Clubs in District 9680  
Rotary Club of Dural  
Rotary Club of Glenhaven  
Rotary Club of Ryde  
Rotary Club Sydney  
Rotary Club of Wahroonga  
Rotary Club of West Pennant Hills and Cherrybrook

Rotary Clubs of Wollondilly  
Ryde-Eastwood Leagues Club  
Seven Hills Toongabbie RSL  
Smithfield RSL  
South Sydney Junior Rugby Club  
St George Masonic Club  
St George RSL  
West Ashfield Leagues Club

## Corporate

Adept Air Conditioning Pty Ltd  
Affordable Carpets  
Australian Securities Exchange  
Baxter Charitable Trust  
Bennett Financial Group  
Books Kinokuniya  
BREK Pty Ltd  
Burleigh Marr Distributions Pty Ltd  
Chipkin  
Denham Constructions Pty Ltd  
Die Pest  
E3 International Pty Ltd  
Five Ways Pharmacy  
Fuji Xerox Australia P/L  
Ha-Ke-Na Pty Ltd  
Henkel Australia Pty Ltd  
Hilton Hotel - Sydney  
Hope 103.2  
IPOH Management Services  
ISS Australia  
James Clifford Constructions  
JLDJS Foundation  
Jonard Investments Pty Ltd  
Just Cuts Franchising Pty Ltd  
Lacetree Pty Limited  
Lamble  
Penico Engineering P/L  
Perpetual Ltd  
Ray White Cherrybrook  
Rellim Holdings No 2 Pty Limited  
Salteri  
Silent Film Australia Ltd  
St George Bank  
Shangri-La Hotel  
The GPT Group

The Radio Community  
Chest Incorporated  
The Trust Company  
Thwaite Consulting Group  
Willowie Nominees Pty Ltd (Bill Leavey Foundation)  
William Clarke College  
Woodend Pty Ltd  
Xtrata Coal NSW Pty Ltd

## Funding Bodies and Partners

Department of Education and Communities  
Department of Education, Employment and Workplace Relations  
Department of Families, Housing, Community Services & Indigenous Affairs  
Department of Health and Ageing  
Department of Veteran's Affairs  
Health Workforce Australia  
NSW Department of Family & Community Services  
NSW Health Department  
NSW Health Hunter New England Local Health District  
NSW Health South Sydney West Area Health Service  
NSW Office of Communities  
NSW Office of Fair Trading  
Responsible Gambling Fund

## Trusts and Foundations

Chestnut Tree Foundation  
Dick and Pip Smith Foundation  
James Kirkby Foundation  
Janice and Don Wright Family Endowment  
Red Ash Foundation Pty Limited  
The Adolf Basser Trust  
The Children's Help Foundation  
The Greatorex Foundation  
The Hely Trust  
The Katekar Mitten Foundation

The Miller Foundation  
The Vincent Fairfax Foundation

## Volunteers

American Express  
Bankwest  
Bendigo Adelaide Bank  
Beverly Hills Girls High School  
Biogen Idec Australia  
BT Financial Group  
Calrossy Anglican School  
Campbell High School  
Cecil Hills High School  
Cisco  
Citrix  
Commonwealth Bank  
Elsevier Australia  
Epping Boys High School  
Ernst & Young  
Kimberly-Clark  
Knox Grammar  
Marsh Australia  
Medtronic  
National Australia Bank  
Nielsen  
NSW Rovers  
Optus RockCorps  
Pacific Hills Christian School  
Pinjarra Childcare Centre  
Proclaim Management Solutions  
Rabobank  
Ravenswood School for Girls  
Real Insurance  
Redeemer Baptist School  
Roger Page Uniting Church  
Saint Ignatius' College  
San Clemente High School  
SDA Ladies-Parramatta  
Shore School  
Siemens  
Suncorp Group  
The Armidale School  
Toorak College  
UNSW-AIESEC group  
Wahroonga Pathfinders  
Wamberal Surf Club  
Westfields Sports High School  
Westpac  
William Clarke College

# Get involved

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## Donate

Wesley Mission operates 365 days a year and, in order to continue our work, we rely heavily on donations from people like you. For more information, or to make a donation, call 1800 021 821.

[wesleymission.org.au/donate](http://wesleymission.org.au/donate)

## Volunteer

As an organisation that reaches out into almost every section of the community, Wesley Mission always has opportunities for people to volunteer. To talk to us about volunteering, call (02) 9857 2521 today.

## Leave a gift in your Will

A bequest to Wesley Mission in your Will provides a lasting legacy that makes a real difference. For more information about leaving a bequest, please contact us on 1800 021 821.

## Corporate partnerships

Wesley Mission is always keen to partner with corporations who share our desire to do good in the community. Call (02) 9263 5596 today to talk about how you can get involved with Wesley Mission.

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## Share

Engage with us online to keep up to date with our news, campaigns and media. You can also share our online updates with your friends and family.



[facebook.com/wesleymission](http://facebook.com/wesleymission)



[youtube.com/wesleymissionsydney](http://youtube.com/wesleymissionsydney)



[twitter.com/wesleymission](http://twitter.com/wesleymission)



[linkedin.com/company/wesley-mission](http://linkedin.com/company/wesley-mission)





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(02) 9263 5555  
[communications@wesleymission.org.au](mailto:communications@wesleymission.org.au)  
[wesleymission.org.au](http://wesleymission.org.au)

Superintendent/CEO: Rev Dr Keith V Garner

ABN 57 996 964 406 Wesley Mission is a part of the Uniting Church in Australia.

**Do all the good you can**  
because every life matters