



Wesley Community Housing



Do all the good you can
because every life matters

‘Do all the good you can, by all the means you can, in all the ways you can, in all the places you can, at all the times you can, to all the people you can, as long as ever you can.’

Having a home doesn't just mean having a roof over your head. It means having access to health care, opportunities for employment, training and education, social connections and financial stability.

For over 200 years, Wesley Mission has provided housing and support to help people find the stability they need to thrive. Wesley Community Housing provides accommodation with the goal of tenants living independent, happy and fulfilled lives.

We strive to help all tenants to secure and maintain sustainable accommodation – the foundation for physical and mental wellbeing. With a wide range of wrap-around services, we work with tenants to meet any challenges, removing barriers to secure housing and creating communities that feel like home.



Rev Stu Cameron
CEO and Superintendent



Wesley Community Housing

We provide housing to those in our community who otherwise may not have access to secure and sustainable housing. Wesley Community Housing manages and owns a portfolio of social housing that spans Sydney, Central Coast, Newcastle and Mid-North Coast.

As a nationally registered Tier 2 Community Housing Provider based in NSW, we partner with government, support agencies and other organisations to manage and support our tenants in secure and sustainable social housing.



Our tenants

We provide homes for people who may be homeless or at risk of homelessness and their families. We work with our partner agencies and tenants to:

- support successful tenancies
- contribute to more connected and strengthened communities
- increase opportunities for tenants.

Housing types

We provide a range of crisis, transitional and longer term housing options, as well as specialist disability accommodation, affordable housing, other programs throughout Sydney, Central Coast, Newcastle and Mid-North Coast for those on very low to moderate incomes.

For information on eligibility criteria or how to access our services please contact Wesley Community Housing on **1800 770 602**.

Crisis housing

Up to 3-month tenancy

Provides secure housing while tenants look for more permanent accommodation with the help of support agencies. Tenants are required to actively work towards obtaining longer term housing.

Transitional housing

Up to 18-month tenancy

Provides short to medium term housing while tenants work towards obtaining more permanent housing through support from their Support Provider.

General social housing

12 months to five years

Provides longer-term housing for people on very low and low incomes who might otherwise be experiencing homelessness. Tenants are referred by support agencies, need to be listed on Housing Pathways (NSW Housing Register) and need to demonstrate capacity to sustain a tenancy.

Specialist disability housing

Manage a variety of Specialist Disability Accommodation properties in line with the NDIS requirements.

Affordable housing

Six months or longer

Provides housing for people on low to moderate incomes. Tenants need to meet the relevant income and eligibility test, and must meet their Tenancy Agreement obligations.

Other housing

Provides a range of fee for service housing options, including the Kickstart program for young people leaving out-of-home care and young people living in homes supported by Wesley Intensive Therapeutic Care, Significant Disabilities (ITCSD) program.

Wesley Community Housing services

Tenancy management

A dedicated 1800 number for all enquiries, backed up by a caring team with strong local networks and partner agency relationships to support tenants in Wesley Community Housing.

Repairs and maintenance

Phone and online maintenance requests are managed by a knowledgeable and experienced team.

Connection to support services

Our team works with support service partners, both within Wesley Mission and across our wider community network, to support tenants to sustain their tenancies and their overall wellbeing. We can provide practical support through information and the facilitation of referrals.

Community engagement

Tenants have access to opportunities to get involved and connected in their local communities through Wesley Community Housing and Wesley Mission initiatives, and other community partnerships.

Fee for service tenancy management

With our capability and experience in property and tenancy management, we can deliver fee for service tenancy and property management. Our team have qualifications including community services, community development and registration with the Real Estate Institute of NSW.



Over **700**
housing tenancies
each year

Over **5,700** people
housed each year

95% of tenants rely
on income support

Over **90%** have more
than one diagnosed mental
illness or disability

65% of tenants are linked to
other Wesley Mission services



Supporting successful tenancies

Wesley Community Housing is a service of Wesley Mission. Wesley Mission has over 200 years of providing support services to those who are marginalised and vulnerable in our community, with over 120 programs addressing issues such as mental health, suicide prevention, gambling and financial counselling, to name a few. Through our network of programs we can link our tenants into supports that can help them along the way. And if not through our own Wesley Mission services, we can facilitate contact with other community agencies who can assist.

Opportunities for tenants

As a part of Wesley Mission, we can leverage existing expertise through Wesley Training and the Wesley Vocational Institute, to provide training opportunities for our tenants to develop job ready skills or to participate more fully in their community. We are engaged in opportunities through government funded programs and partnerships that can make a real difference to those living in our housing who are ready to embark on a new path.

Getting involved

Wesley Community Housing is engaged in connecting with our tenants, through visits from our team, newsletters, tenant meetings and local projects that create opportunities to come together and feel the satisfaction of contributing to something worthwhile. With over 4,000 Wesley Mission volunteers we have opportunities for involvement.

Throughout the year, tenants can also join in on a range of Wesley Mission events such as our iconic Easter Sunrise Service in Sydney, and our Wesley Lifeforce Memorial Services in major cities.

For enquiries

Call Wesley Community Housing on **1800 770 602** during office hours, Monday to Friday, 8.30 am to 4.30 pm or email

communityhousing@wesleymission.org.au

If you are calling after hours, please leave a message and our staff will return your call the next business day.



Housing and accommodation

Everyone deserves to have a safe place to call home. If you don't have a safe place to stay, or you're at risk of losing your home or struggling to pay your rent, we can help with crisis accommodation or short or long-term accommodation, rent assistance and other support services to get you back on track.

Mental Health

Mental illness can affect anyone, anywhere. Whether your concerns are big or small, we're here to walk with you through life's challenges so you can reach your full potential. Our services include 24/7 crisis support, financial and gambling counselling and targeted support for mothers and their children.

Training and jobs

Develop your skills and confidence to unlock your full potential with our range of accredited and non accredited courses such as business, aged care, disability services, community services and hospitality. We also work with job seekers with disability, injury or health conditions to find employment.

Christian Life

At Wesley Mission we love God and we love people. Our chaplains and congregations seek to share the love and compassion of Jesus Christ with our communities through prayerful encouragement and practical engagement. We're here for you and welcome you to join us for worship and spiritual support.

Wesley Mission services

For over 200 years our commitment to Christian faith has guided us to create long-term holistic solutions that address the needs of the whole person, not just their current challenges.

To find out more about our complete range of services, visit wesleymission.org.au

Connect with us





Contact us

General enquiries 1800 770 602

Maintenance and repairs 1800 770 602

communityhousing@wesleymission.org.au

wesleymission.org.au

Get involved

To volunteer, donate or leave a gift in your Will visit wesleymission.org.au

Wesley Mission

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Wesley Mission is a part of the Uniting Church in Australia.



We acknowledge the Traditional Custodians of the land on which we work. We pay our respects to their Elders and the Elders from other communities past, present and emerging.

Connect with us on social media



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